

LIVE
WEBINAR



Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT

● *September 3, 10, 17, 24*



Keynote Speaker
RaDonda Vaught

BSN defendant in healthcare patient
safety criminal case will discuss the
impact on her life and career.

CE Credits
applied for.



REGISTER

SPEAKERS

DAY 1

Declaration of Patient Safety!

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September 3, 10:00 a.m. – 11:30 a.m.

KEYNOTE PRESENTATION

"When Seconds Change Lives: Patient Safety and System Breakdowns"

RaDonda Vaught

RaDonda Vaught was the subject of one of the highest profile healthcare criminal cases in recent years. She holds a BSN and a Certificate in Leadership from Western Kentucky University. While working as a BSN prepared registered nurse in 2017, Mrs. Vaught committed a medication error that ended the life of a patient. She was charged under administrative law by the Tennessee Department of Health, leading to the revocation of her nursing license by the Tennessee Board of Nursing. Additionally, she was charged under criminal law and found guilty by jury trial of two felony charges in March of 2022: *Negligent Homicide*, and *Abuse of an Impaired Adult*, with placement on an Elder Abuse registry in the state of Tennessee. Mrs. Vaught is uniquely qualified to speak first-hand on the impact this sentinel event has had on her life and her profession, along with the implications of the legal actions that followed. A passionate advocate for safety and improvement, her story will be one that is not easily forgotten.

DAY 1

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 3, 11:30 a.m. – 12:00 noon

"How to Comply with Texas Board of Nursing Expectations"

Susan Hernandez, DNP, MBA, RN,

Chief Nursing Executive, UT Southwestern Medical Center

Susan Hernandez currently serves as the Health System Chief Nurse Executive for UT Southwestern Medical Center, where she is responsible for over 5,000 clinical care team members including the nursing practice for approximately 3,500 nurses throughout two University Hospitals and over 60 ambulatory clinics. Ms. Hernandez joined UT Southwestern in June 2014 as Chief Nursing Officer for University Hospitals, before assuming her current role as Health System Chief Nurse Executive in 2016. During her tenure at UT Southwestern, she has led the transition of nursing from St. Paul University Hospital to William P. Clements Jr. University Hospital and has expanded the nursing education program to enhance the quality of care across all disciplines. She also led an important external review of nursing practice by a panel of acclaimed national experts tasked with developing a plan to create a culture of nursing excellence at all sites of patient care at UT Southwestern.

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Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



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"How to Comply with Texas Board of Nursing Expectations"

**Amber Ulate, MSN, MHA, RN,
NE-BC, CSSGB,**

Director of Nursing, UT Southwestern Medical Center

Amber Ulate has worked as a nurse at UT Southwestern Medical Center for 14 years. She began her tenure as a Nurse Manager Cardiology Telemetry and Cardiac Rehab. Today, she serves Director of Nursing Professional Practice. She is also at the helm of UT Southwestern's Nursing Peer Review Committee, with her focus on meticulously aligning the policy and processes with Texas BON regulations. This role taps into her keen understanding of state regulations, and desire to teach nurses about protections under the NPA. The past 2-plus years have honed her ability to think quickly in dynamic healthcare environments, in both inpatient and Ambulatory settings. She is a recipient of D Magazine's 2023 Excellence in Nursing Awards and the DFW Great 100 Nurses Award. Prior to UT Southwestern, Amber served as a Clinical Manager at CHRISTUS St. Vincent and a Nurse Manager at Parkland Hospital.

DAY 2

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 10, 10:00 a.m. – 11:00 a.m.

"PSIs and HACs: Removing the Noise Through Accurate Coding and Documentation"

Danielle Stephen,

Performance Improvement Manager,
Tampa General Hospital

Danielle Stephen is the Performance Improvement Manager at Tampa General Hospital and oversees the Quality Clinical Review Program, Quality Regulatory Program, and many clinical registries. Her background includes five years of bedside nursing on an acute cardiac care unit where she led quality and patient safety initiatives on the floor, including delirium prevention in the elderly, and wound and fall prevention efforts. This evolved into a career shift into full-time nursing quality roles for the last 10 years in many arenas such as women's care, pediatrics, regulatory preparation, coding and CDI collaboration, data analytics, and project management. Danielle acquired her Master's Degree in Nursing with a focus in Patient Safety and Quality in 2017 from Southern NH University and became a Certified Professional in Healthcare Quality in 2018.

DAY 2

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 10, 11:00 a.m. – 12:00 noon

"Age Friendly Efforts and Outcomes"

Amanda Norton,

MSW, Improvement Advisor, Institute for Healthcare Improvement and Quality Improvement Consultant, Center for Quality Improvement and Innovation

Amanda Norton is a healthcare quality improvement and systems-change consultant with nearly two decades of experience helping organizations turn complex challenges into practical, measurable improvement. Through **A.Mandatory Inc.**, she partners with healthcare organizations, foundations, public agencies and community-based organizations to design and implement strategies that improve outcomes, strengthen systems and better serve patients, communities and frontline teams. Her work focuses on quality improvement, strategy, facilitation, measurement, and implementation. Her recent work spans health equity, maternal health, aging and Age-Friendly systems, intellectual and developmental disabilities, community-based care, and healthcare delivery transformation. Across these areas, her role is consistent: bringing people together, making complex issues easier to understand, and helping organizations move from ideas to meaningful, sustainable change.

DAY 2

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 10, 11:00 a.m. – 12:00 noon
"Age Friendly Efforts and Outcomes"

Kathryn (Katy) Agarwal, MD,
Assistant Professor of Medicine,
Baylor College of Medicine

Dr. Kathryn Agarwal has pursued an academic career in developing hospital programs to improve the care of hospitalized older adults since completion of geriatrics fellowship in 2003 at Harvard Medical School. Clinically, she has led two Acute Care for Elderly programs as well as geriatrics consultation services at four hospitals. Most of her time is spent in administrative work on quality efforts for care for older adults across the eight hospitals in **Houston Methodist System**. She leads programs to address all the aspects of Age-Friendly Health Systems focused on prevention and management of delirium and falls. She is also the medical director for Post-Acute Care in a Medicare Shared Savings program in which she works with skilled nursing facilities and also with primary care practices on issues of dementia. She is co-investigator on a five-year study across four hospitals through Patient Centered Outcomes Research Institute to study if increased sleep can be accomplished in the hospital and if so, can this reduce the impact of delirium for older adults.

DAY 3

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 17, 10:00 a.m. – 11:00 a.m.

"AI and Quality Improvement"

Dr. Razaq Badamosi

Vice President and Chief Quality Officer
at JPS Health Network

Dr. Razaq Badamosi serves as Vice President and Chief Quality Officer at JPS Health Network. His successful tenure at JPS began nine years ago when he served as Chair of the Acclaim Multispecialty Group Quality. He also serves as an Attending Physician of Pulmonary and Critical Care and as an Associate Professor of Medicine. Prior to JPS, Dr. Badamosi was a full-time Associate Professor at Texas Christian University (TCU) and the UNTHSC School of Medicine. He is a Certified Professional in Patient Safety (CPPS) and has a license in Critical Care Echocardiography. Dr. Badamosi also served as an Assistant Professor and Attending Physician at UT Southwestern and an Attending Physician at Parkland Hospital. He has received the Physician Excellence in Teaching Award from JPS and the Outstanding Teaching Award from UT Southwestern.

DAY 3

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 17, 11:00 a.m. – 12:00 noon

"Lead Like Their Lives Depend On It: Preventing and Mitigating Moral Injury as a Leader"

Jen Ellis

Leadership Executive

Jen Ellis brings over 25 years of leadership experience from her work with a global non-profit based in Australia, with leadership roles that spanned anti-trafficking work, communication, hospitality and events, and various training roles. Her work took her to more than 20 countries and included guiding the organization through a season of exponential growth—expanding from 60 to over 500 staff across multiple nations—before witnessing its later rapid decline. These experiences gave Jen a front-row seat to both the impact of healthy leadership and the damage caused when authority is misused. Her insights are shaped not only by what she has observed but also by what she has lived—having both contributed and received leadership that was constructive and, at other times, damaging. With authenticity and practicality, she helps leaders discover how to build worth and value into their lives and those they lead.

DAY 4

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 24, 10:00 a.m. – 11:00 a.m.

"Have Fun and Don't Die - How to Find the Momentum Hidden in Change"

Beth Guyton

Speaker and Executive Coach

Beth Guyton is a leadership expert, executive coach, and dynamic speaker who equips leaders to navigate constant change with clarity and confidence. With more than a decade of experience, she has helped organizations strengthen culture, elevate performance, and lead through complexity. She is the creator of the Momentum Leader Framework, a human-centered approach grounded in research, behavioral science, and real-world leadership. Her work focuses on helping leaders align around purpose, empower ownership, and energize teams to sustain results in rapidly evolving environments. Beth brings a unique blend of executive leadership experience, business acumen, and academic insight. She has served as a healthcare executive, business owner, and sales leader, partnering with healthcare organizations facing complex challenges. She holds a master's degree in industrial and organizational psychology and is a certified executive coach. Beth is passionate about helping people rise through change, unlock potential, and achieve more than they thought possible.

DAY 4

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 24, 11:00 a.m. – 12:00 noon

PANEL DISCUSSION "Best Practices that Move the Needle on Patient Outcomes"

Sandra Megally, Moderator

Project Manager, UT Southwestern



Heather Stansell-Morris, MPA

Executive Director Research Affairs,
Burnett School of Medicine at TCU

Heather Stansell-Morris is the Executive Director of Research Affairs at the Anne Burnett Marion School of Medicine at Texas Christian University and leads administrative, budgeting, and contractual oversight for the

North Texas Maternal Health Accelerator. She has specialized in research administration support for large, complex teams and initiatives for over a decade, and she holds a Master of Public Administration from Texas Tech University.

DAY 4

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



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PANEL DISCUSSION "Best Practices that Move the Needle on Patient Outcomes"

Sara Biscotto, BSN, RN, C-EFM

Maternal Quality and Outreach Coordinator
UT Southwestern Medical Center

Sara Biscotto is a maternal health nurse with 8 years of progressive experience in labor and delivery, fetal monitoring and quality improvement. As Maternal Quality and Outreach Coordinator at **UT Southwestern Medical Center**, she champions evidence-based nursing practices, assisting in the implementation and dissemination of best practices within the clinical setting. Her work also includes serving as a key member of the North Texas Maternal Health Accelerator's PPH Simulation evaluation team starting in 2026. She seamlessly integrates hands-on bedside expertise with quality improvement and informatics initiatives, fostering collaboration and driving evidence-based strategies to enhance patient safety and outcomes.

DAY 4

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 24, 11:00 a.m. – 12:00 noon

PANEL DISCUSSION "Best Practices that Move the Needle on Patient Outcomes"

Rana Skaf, MD, MBA

Associate Professor, Department of Obstetrics and Gynecology, UT Southwestern Medical Center

Dr. Rana Skaf is an Associate Professor in the Department of Obstetrics and Gynecology at UT Southwestern Medical Center. Dr. Skaf has expertise in clinical obstetrics and brings experience as a TexasAIM Implementation Mentor. As Director of the Outreach Simulation Program in the Department of Obstetrics and Gynecology at UTSW-Parkland, Dr. Skaf brings experience training multidisciplinary care teams and providing training to outlying hospitals that will be utilized to lead NTX-MHA's simulation training initiative.

DAY 4

Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 24, 11:00 a.m. – 12:00 noon

PANEL DISCUSSION "Best Practices that Move the Needle on Patient Outcomes"

Shena Dillon, MD, FACOG

Associate Program Director, Obstetrics and Gynecology
Baylor Scott & White All Saints Medical Center – Fort Worth

Dr. Shena Dillon is a board-certified obstetrician-gynecologist who works as one of the co-leads for the simulation component of the Maternal Health Accelerator program. She has been assisting with the implementation and development of simulations for this organization since November of 2024 and has provided a regional presentation in addition to observing several regional hospital's simulation programs. She currently works as an OB/Gyn hospitalist at **Baylor Scott & White All Saints in Fort Worth** where she is also the Associate Program Director for their OB/Gyn residency and works closely with departmental leaders to provide simulation for both residents and nursing. She has been involved in simulation since 2016 and has taught simulation at a state level through her leadership with TexasAIM.

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Declaration of Patient Safety!

19th Annual Patient Safety Summit

10:00 a.m. – 12:00 noon, CDT • September 3, 10, 17, 24



September 24, 11:00 a.m. – 12:00 noon

PANEL DISCUSSION "Best Practices that Move the Needle on Patient Outcomes"

Audrey Thompson, BSN, RNC-OB, C-ONQS

Maternal Program Manager

UT Southwestern Clements University Hospital

Audrey Thompson is the Maternal Program Manager at UT Southwestern Medical Center, with more than a decade of experience in labor and delivery nursing and maternal health quality improvement. She leads maternal quality, safety, regulatory, and performance improvement initiatives, including OB QAPI, multidisciplinary case review, maternal outcomes monitoring, and data-driven improvement efforts designed to strengthen care for mothers and families. Audrey serves as OB QAPI Committee Co-Chair and Texas AIM+ Data Manager and has played a key role in establishing and advancing the Maternal Oversight Committee at UT Southwestern. She also leads maternal outreach education focused on obstetric emergencies, including hemorrhage and hypertension, and supports simulation-based education and interdisciplinary team readiness.