

# 2023 Patient Safety Summit

# Alex Dorr

## Keynote Speaker



**Thursday, September 7**  
**10:00 AM – 11:30 AM**

*"The Reality of Peace, Happiness & Great Results at Work"*

Alex Dorr envisions a world where work is effortless, and teams are drama-free. Everything that Alex does is designed to help people understand that success and happiness is their natural state as a human being – once the drama is gone. With this core belief, Alex's passion is revealing to those he works with that once people carve away drama from their lives – the same job they found themselves upset with today, becomes the job they look forward to and love tomorrow.

As a keynote speaker and trainer, he helps organizations exchange the endless argument for a DIFFERENT workplace reality for a shifted perspective that enables them to start achieving more success and fulfillment in their CURRENT workplace reality.

In addition to sharing the Reality-Based philosophy from the stage, Alex is also a quintessential part of Cy Wakeman's content creation and media team spreading the ditch the drama message online. Over the last three years, his expertise, insights and execution have helped to balloon her online community of raving fans from 15,000 to 150,000 followers across platforms.

As the host of The Carvery Podcast with Alex Dorr (available on Apple iOS, Google Play and Simplecast), he shares his journey, stories, and insights as a Reality-Based speaker and practicing drama defuser to help others carve away their own drama and start calling those they lead to greatness.

In a previous life, he was a former professional basketball player, Alex holds a MSc International Business from the University of Derby (England) and his client list includes the US Department of Health and Human Services (HHS), National Institutes of Health (NIH), Bank of America, Salesforce, The Centers for Disease Control and Prevention (CDC), John Deere, Kohler, Nationwide, Washington Commanders (NFL), Adobe, Medtronic, Kaiser Permanente, National Oceanic and Atmospheric Administration (NOAA), Ely Lilly, Baylor Scott & White Health, Carnival Cruise Lines, Emory Healthcare, US Department of Commerce, National Association of Credit Management and the University of Oregon among others.

Reset & Recharge  
**Back to Basics in Healthcare**



# 2023 Patient Safety Summit

## Speaker

Dr. Christina Cordero



**Thursday, September 14**  
**10:00 AM – 11:00 AM**

*"Health Equity – The Joint Commission Resources"*

Christina Cordero is a Project Director, Healthcare Standards Development in the Division of Healthcare Quality Evaluation at The Joint Commission.

Dr. Cordero leads standards development projects for new accreditation and certification requirements and survey processes across multiple settings and programs. She serves as a subject matter expert for several topics, including health care equity, antibiotic stewardship, and telehealth.

Previously, she developed the patient-centered communication standards and The Joint Commission monograph "Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care: A Roadmap for Hospitals" as part of a grant-funded initiative supported by The Commonwealth Fund.

Dr. Cordero has also provided research and technical support to The Joint Commission's study "Hospitals, Language, and Culture: A Snapshot of the Nation," and she is a contributing author of "One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations."

Prior to joining The Joint Commission, she conducted basic science and public health research at Northwestern University's Feinberg School of Medicine. Dr. Cordero earned her doctorate in Immunology and Microbial Pathogenesis and her Master of Public Health degree from Northwestern University, Chicago, IL.

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# 2023 Patient Safety Summit

## Speaker

Erin Lawler-Hart

**Thursday, September 14**  
**11:00 AM – 12:00 PM**

*"The Joint Commission –  
Sexual Assault/Abuse Standard"*

Erin Lawler-Hart is the Associate Director in the Office of Quality and Patient Safety in the Division of Healthcare Quality Evaluation and Improvement and is also the Enterprise Human Factors Engineer.

Erin manages the activities associated with The Joint Commission's review and response to patient safety complaints and sentinel events and its activities surrounding the management and sharing of data and information regarding such events.

As Human Factors Engineer, Erin supports the division and enterprise-wide need for knowledge and expertise in human factors and ergonomics related to health care. She provides education and consultation on human factors analysis in incident investigations, process improvement, and the development of sustainable interventions.

Prior to joining The Joint Commission, Erin served as the Human Factors Engineer for the Department of Defense Patient Safety and Analysis Center where she provided human factors consultation and data analysis. She also designed patient safety curricula in systems thinking and human factors, performing root cause analyses and proactive risk assessment, and understanding harm classification.

Erin earned her Bachelor of Arts degrees in Psychology and Sociology from Oklahoma State University, and her Master of Science degree in Human Factors and Ergonomics from Cornell University in Ithaca, NY.



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# 2023 Patient Safety Summit

**Speaker**

Amanda Schweng

**Thursday, September 14**  
**11:30 AM – 12:00 PM**

*"JPS's Process to Support Employees"*



Amanda Schweng has over 15 years of experience working as Registered Nurse. Amanda holds a Master's Degree in nursing leadership and is currently pursuing her DNP. Amanda is the Director of Regulatory, Quality, and Safety for Behavioral Health and Correctional Health at JPS. Amanda oversees compliance with regulatory entities for these areas. Amanda Schweng also has a background in emergency room nursing.

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# 2023 Patient Safety Summit

## Speaker

Linda Stimmel

**Thursday, September 21**  
**10:00 AM – 11:00 AM**

*"How to Protect Your License Before the Board"*

Linda Stimmel, Attorney at Law, and her team represent hospitals, physicians and various non-physician health care providers in operational, regulatory, transactional and litigation matters in Louisville, Kentucky, and Dallas, Texas. In addition, hospitals frequently seek Linda's guidance on issues involving their day-to-day operations and delivery of care.

Clients benefit from Linda's 20 years as a health care lawyer and from the business acumen she developed in her former career as a corporate executive for a global company. Having experience as both attorney and client, Linda maintains an uncommon ability to analyze as well as anticipate the needs of health care providers and institutions. Linda advises hospitals, health care boards, physicians and other health care providers in a variety of operational, managed care, contractual, compliance, regulatory and governance matters, including:

- Defending health care providers and institutions in medical malpractice lawsuits.
- Negotiating complex litigation settlement agreements & annuities.
- Representing health care providers in Medicaid and Medicare disputes and RAC audits.
- Creating and improving existing medical record forms.
- Representing health care institutions in connection with peer review, credentialing and provider disciplinary proceedings.
- Preparing health care providers for appearance before state licensure authorities.
- Handling all facets of patient complaints and grievances against health care providers and associated investigations by state licensure authorities.
- Providing advice to hospitals & physicians on compliance with HIPAA, EMTALA, JCAHO, & a variety of day-to-day operational issues & questions.
- Assisting health care providers and institutions in the preparation of various policies, procedures, rules and regulations.
- Reviewing and revising vendor and licensing contracts for health care institutions to provide protection on risk issues.
- Creating and improving existing hospital bylaws.
- Advising health care providers on research protocols.



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# 2023 Patient Safety Summit

## Speakers

Michael Zetsche & Jim Caauwe

**Thursday, September 21**

**11:00 AM – 12:00 PM**

*"Drug Diversion: A Comprehensive Process  
for Prevention & Identification"*



Michael Zetsche is a native of Knoxville, Tennessee and graduate of Thomas More University in History and International Studies. Mike spent 24 years as a Special Agent in the U.S. Army Criminal Investigation Division (CID), where he investigated felony level crimes. Shortly after retiring from the military in late 2016, he was hired as the Drug Diversion Officer by Baylor Scott and White Health (BSWH) to develop and manage the health system's first proactive drug diversion program. Mike currently investigate diversion events from 14 medical facilities in the BSWH Central Texas Division.



Jim Caauwe has been in Law Enforcement for 39 years. 27 years as a sworn police officer/investigator. 25 years as a Hostage Negotiator. Jim has a BS in Emergency Management from the University of North Texas, and a MA in Public Safety Administration from St. Mary's University of Minnesota. In 2018, he was hired as the Drug Diversion Officer by Baylor Scott and White Health (BSWH) where he investigates possible diversion incidents in the BSWH North Texas Division.



# 2023 Patient Safety Summit

## Speaker

Brett Stanley & Katherine Tang

**Thursday, September 28**  
**10:00 AM – 11:00 AM**

*"Putting the Care in Care"*



Brett Alana Stanley is the Director of Wellness at Methodist Health System (MHS). A native of Dallas, Brett earned a Bachelor of Arts degree from Goucher College in Baltimore, MD. She then went on to teach English in Palencia, Spain for two years, where she honed her Spanish language skills. Subsequently, Brett worked for the World Affairs Council, planning and executing official visits for diplomats from around the world. She also worked for Custom Caregivers providing non-medical, in-home care services to the community.

In 2017, Brett joined Baylor Scott & White Health (BSWH) where she was responsible for developing health education and wellness programming for corporate partners. During her more than five-year tenure at BSWH, Brett progressed from wellness coordinator to wellness manager and implemented an employee engagement program, which supported more than 40,000 employees and beneficiaries.

In 2022, Brett was honored to join the MHS team, and she has fully embraced the compassionate culture the system boasts. In this role, she brings over a decade of well-being experience and a knack for creating creative content to empower others to thrive and advocate for their own health and wellness.



Rev. Katherine Tang is the Director for Pastoral Services for the Methodist Health System. Born and raised on a dairy farm in rural Wisconsin, Katherine attended college in LaCrosse, WI. She earned her Master of Divinity in 2003 from Garrett-Evangelical Theological Seminary in Evanston, IL and in 2013 a Master's in Business Administration with a focus in Healthcare Administration from Roseman University in Henderson, Nevada. A palliative care chaplain, Katherine is board certified as well as a CPE Certified Educator. She is an ordained Elder in the United Methodist Church. In her free time, Katherine enjoys spending time with her family, international travel, and exploring new cities and restaurants.



# 2023 Patient Safety Summit

## Speakers

### Mary Teague & Cheryl Mart



**Thursday, September 28**  
**11:00 AM – 12:00 PM**

*"A Time for Renewal"*

Mary Teague is an RN with THR for 27 years, most recently at Texas Health Fort Worth as the Supportive and Palliative Care and Hospice Joint Commission Certified Program Coordinator. Prior to this role, Mary worked at Texas Health Arlington Memorial as the Hospice, Resource Pool and Dialysis Nursing Supervisor. Mary has a BSN from Texas Tech School of Nursing and Master of Divinity from Perkins School of Theology at SMU. She is currently serving as the Associate Pastor at St. Matthew UMC in Fort Worth. She is passionate about nursing and pastoring and believes the care of our spirit should take priority no matter the profession in which we serve. Mary lives in East Fort Worth with two dogs, Midnight and Taco.



Cheryl Mart, MSN, RN-BC, CCAP is a Faith Community Nursing Program Manager for Texas Health Resources and supports community outreach through faith community nursing. She mentors and supports over 50 faith community nurses and health promoters for Texas Health Fort Worth, Texas Health Southwest, and Texas Health Azle hospitals. Cheryl obtained her bachelor's degree in nursing from Texas Women's University in 2002. She received her master's degree in Nursing Administration in 2018 and Nurse Educator Certification in 2020, both from the University of Texas at Arlington. She is an ANCC Board-Certified Faith Community Nurse and is trained faculty under the Westberg Institute of Faith Community Nursing.

Cheryl draws on her years of experience in acute care and community nursing to develop health promotion education and spiritual care programs that assist faith communities in promoting mental, physical, and spiritual health. She is currently a Faith Community Nurse in her church and a Certified Clinical Aromatherapy Practitioner under the American Holistic Nurse Association. Cheryl is a member of the Board of Directors for Dementia Friendly Fort Worth, and she co-facilitates a support group at her church for children of aging parents. Cheryl's personal mission is to provide compassionate and culturally competent health information to the community through education and advocacy.





**NOTE:**

**Speakers, topics, and dates of presentations are subject to change.  
Please check back with us for updates.**

*Thank you.*