



# Harnessing Healthcare Data: A Practitioner's View

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### **SPECIAL THANKS**





### Art and Science of Harnessing Healthcare Data



> Healthcare problems are multi-faceted in nature



VS

THE WALL STREET JOURNAL.

New York Regulator Probes UnitedHealth Algorithm for Racial Bias

Financial Services Department is investigating whether algorithm violates state antidiscrimination law

>Healthcare datasets are complex and confidential

Collection/medical coding error handling

Systemically biased, Missing and Outlier value handling

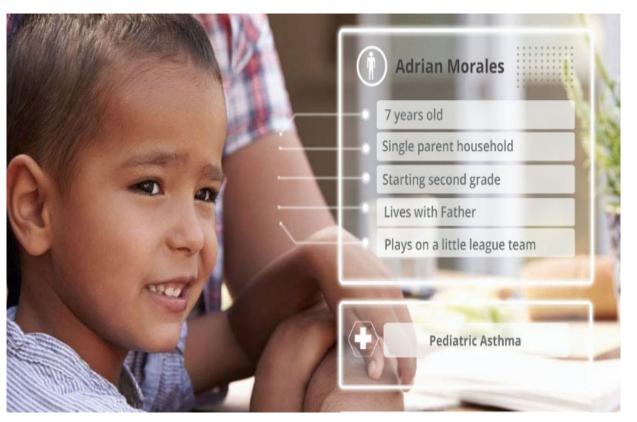
Harmonization, Normalization and Standardization Encryption, Privacy
Security and
Auditing



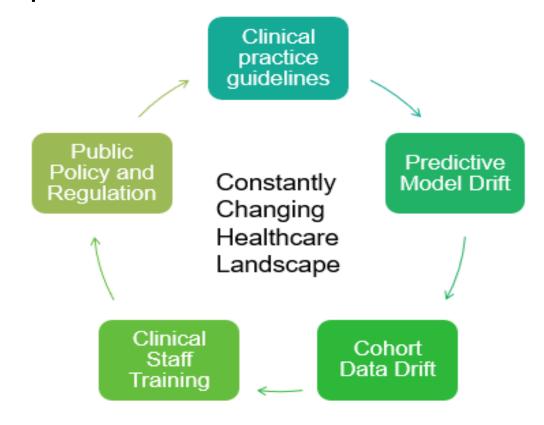
### Art and Science of Harnessing Healthcare Data



➤ Healthcare <u>experts</u> need to use data in right context



➤ Healthcare <u>workflows</u> need to be monitored for efficacy & performance over time



# People and Processes

Machine Learning Solution/IT Engineers

Clinicians

Data Scientists/ Bioinformaticians Risk Stratification **DESCRIPTIVE STATISTICAL** & **PREDICTIVE** CLINICAL **MODELS RELEVANCE** Validate Measure Impact Statistical Harnessing Biases Healthcare **Data TRIGGER ACTIONABLE** a practitioner's view **PATHWAYS** Clinical Clinical Decision Problem Support Definition CLINICAL COMMUNITY **WORKFLOW** 

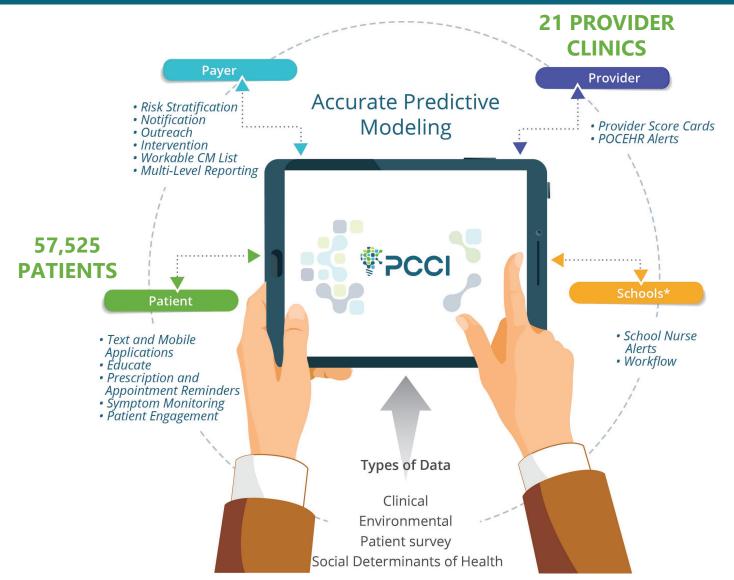
DATA **AGGREGATION** Users - Care teams/Patients



Legal Counsel

### PCHP-PCCI Asthma Quality Improvement Program Impact





- Three Years of program implementation
- 21 provider groups actively engaged
- ➤ 57,525 unique PCHP children with asthma risk-stratified
- \$6 million/year direct savings (\$18 million direct savings in 3 years)
- > 50% drop in asthma-related costs
- 40% drop in asthma-related hospitalizations
- 30% drop in asthma-related ED visits

### Building Sustainable Healthcare Workflows: Key Takeaways



North Star: Make healthcare accessible and affordable to all!

### Two complementary circles of virtuosity:

- Practitioners of Data Workflow (people)
- Data Analytics and AI/ML Workflow (processes)

#### **Eternal Goals:**

- Ensure security, integrity, confidentiality, traceability of data systems
- Consider ethical, moral and legal implications of insights offered



### Thank You - Come Join Us!





https://pccinnovation.org/careers/



## **APPENDIX**



### Reimagining CARE in Healthcare - Platform





Mobile App & Texting Platform for Patient Engagement

AI DRIVEN WORKFLOW INTEGRATIONS FOR ACTIONABILITY



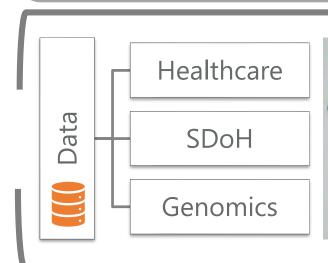
Integration with CBO Workflows

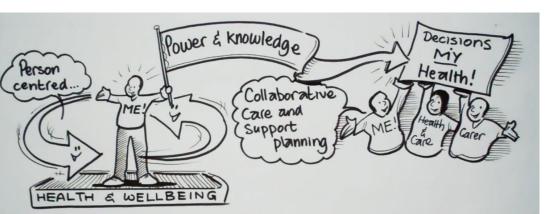


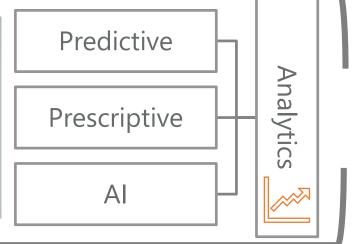
Integration with IoTs (Alexa, Wearables)



Integration with EHRs







#### PCCIPORTAL – HIPAA COMPLIANT AZURE CLOUD BASED ANALYTICS PLATFORM

Data usage agreements and consensus

Data Encryption at rest and in flight

State-of-the-art Machine Learning Techniques

Interoperable, reliable and secure compute

Batch or Streaming Service Level Agreements (SLAs)

Role based Access, Accountability and Auditing

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### Reimagining CARE in Healthcare - Workflow



Pushing boundaries of Ethical and Explainable Artificial Intelligence in Healthcare

