



**Baylor Scott & White All Saints Medical Center-  
Highlighted by HRET-HIIN during Patient Safety  
Awareness Week**

HIIN  
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Issue 18

By Patti Taylor

HRET HOSPITAL IMPROVEMENT INNOVATION NETWORK (HIIN) PATIENT SAFETY STORIES

These stories are designed to highlight culture of safety and patient engagement improvement projects at facilities within HRET HIIN.  
\*Please note the following information is provided from the hospital perspective.

**BAYLOR SCOTT & WHITE ALL SAINTS MEDICAL CENTER – FORT WORTH**  
Forth Worth, Texas



**SETTING THE STAGE**

>> Our leadership team found an opportunity to address a culture of safety as it relates to Foley catheter care.

**ADDRESSING THE CHALLENGE**

>> The Chief Nursing Officer specifically identified the need for further stakeholder engagement with Patient Care Technicians (PCT's). The vision was to create a committee structure for the PCT's of the hospital to work on staff engagement, hospital quality priorities, and any ideas/concerns the PCT's have. Refresher courses were created regarding Foley catheter care. These sessions were led by the Infection Prevention Department and the Patient Safety Department at the facility. Leadership support was imperative to the success of the courses. After the didactic portion was completed, staff had an opportunity for return demonstration. Our policy of Stop the Line (a method to seek clarity on any hindrance to patient safety) was reiterated to the staff. For example, staff felt more empowered to speak up to peers regarding Foley catheter care.

**INTERVENTIONS AND RESULTS**

>> A greater than 50% decrease was noted for the hospital acquired condition of catheter associated urinary tract infections (CAUTI) for the facility. The Senior Leadership team is proud of the PCT council and all the work that they have done to enhance a culture of safety. (See image below)



To view more projects and resources like this visit [www.hret-hiin.org](http://www.hret-hiin.org)



## May 22<sup>nd</sup> HRET HIINovation Road Show Marriott- Irving Texas

Mark your calendars. HRET-AHA will be in Dallas for a special event just for us. The HIIN Roadshow will engage and equip leaders and clinicians with a day-long workshop that is highly interactive and focused on experiential learning, peer-to-peer sharing and developing skills that can be applied to ongoing improvement projects, with the goal of reducing all cause in-patient harm.

We encourage participation by inter-professional teams and the content will focus on high reliability and rules of engagement.

More information will be coming soon!!!

**Welcome to the DFW HIIN- Parkland Hospital**  
Parkland just joined the DFW HIIN- we welcome you into our family of 55 hospitals in the DFW HIIN. Below is a picture of their Parkland Pathway in their ED





On March 29<sup>th</sup> the DFW HIIN hosted a Data Informatics class that took place at Baylor Scott and White College Station Medical Center.

Over 25 students spent 4 hours learning about Data Informatics and had hands on training using excel with Big Data. We learned about and used Pivot tables, histograms, Chi Squared and many other techniques to help interpret data.

Another class will be scheduled in Dallas in July-stay tuned for information about that class which will be coming soon.



## The 11<sup>th</sup> Annual Patient Safety Summit

Arlington Convention Center

August 13, 2018 1:00 p.m.-5:30 p.m.

August 14, 2018 7:30 am-3:30 p.m.

Key Note Speaker: Sorrell King

Registration will open May 1, 2018

flu patients. The hackers demanded payment in bitcoin of \$55,000 or they would permanently delete more than 1,000 encrypted files.

## Yellow Belt Lean Six Sigma Class March 27<sup>th</sup> and 28<sup>th</sup>

70 students attended the March Lean Six Sigma Yellow Belt class held in Las Colinas. The students had 2 days of instruction from Lean Six Sigma Tek and will have 45 days to complete their project. At the conclusion all 19 teams will present to the entire class on their data, findings and progress and then receive their Yellow Belt in Six Sigma.

Six Sigma's Yellow Belt Certification is a program providing insight into the techniques of improvement methodologies. The training provides introductions to process management and teamwork while enabling individuals to achieve objectives. Participants gather data and work together in problem solving exercises.



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with this case during this [DFWHC](#) and [Hall Render](#) complimentary eventu patients. The hackers demanded payment in bitcoin of \$55,000 or they would permanently delete more than 1,000 encrypted files. [Mark](#)

**\*\*\* Most of these free webinars from HRET include free CE's for attending\*\*\***

**HRET HIIN QI Fellowship Office Hours # 4**

April 4, 2018 11:00 a.m.-12:00 p.m.

[Register Today](#)

**HRET HIIN QI Fellowship Culture of Safety**

April 6, 2018 12:00 p.m.-1:00 p.m.

[Register Today](#)

**HRET HIIN Readmissions/Reducing Sepsis**

**Readmissions Fishbowl Series #1**

April 10, 2018 11:00 a.m.-12:00 p.m.

[Register Today](#)

**HRET HIIN QI Foundations for Change Fellowship Call #7**

April 11, 2018 11:00 a.m.-12:00 p.m.

[Register Today](#)

**HRET HIIN Q1 Accelerating Improvement Fellowship call #7**

April 11, 2018 12:30 p.m.-1:30 p.m.

[Register Today](#)

**CDI Sprint Intro Webinar**

April 24, 2018 11:00 a.m.-12:00 p.m.

[Register Today](#)

**HRET HIIN Physician Virtual Event**

April 26, 2018 2:00 p.m.-3:00 p.m.

[Register Today](#)

**NHSN CDI Protocol Update**

May 3, 2018 1:00 p.m.-1:30 p.m.

[Register Today](#)

TMF-QIO Education (No CE's offered)

**Improving Health Care Personnel Immunization Rates**

April 5, 2018 11:00 a.m.-12:00 p.m.

[Register Today](#)

**The Road to Controlling Hypertension**

April 18, 2018 11:00 a.m.-12:00 p.m.

[Register Today](#)

**Capacity building for your diabetes education project, second in series of five**

April 19, 2018 12:00 p.m.-1:00 p.m.

[Register Today](#)



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