

PARTNERS



**2017-2018
ANNUAL REVIEW**



OUR TRUSTEES

Ruben Esquivel

UT Southwestern Medical Center

Pamela Stoyanoff

Methodist Health System

Dr. Baron Hamman

Texas Health Heart & Vascular Hospital

Brett Lee

Capital Senior Living Corporation

W. Stephen Love

DFWHC

Dr. Steve Miff

Parkland Center for Clinical Innovation

Dr. Matthew Murray

Cook Children's Health Care System

Steven R. Newton

Baylor Scott & White Health

Dr. Irving Prengler

Baylor Scott & White Health

Dr. Scott Robins

Medical City Healthcare

Dr. Merlyn Sayers

Carter Bloodcare

Dr. Mary Stowe

Children's Health System

Dr. Ferdinand T. Velasco

Texas Health Resources

Karen Watts

Parkland Health & Hospital System

Dr. Stephanie L. Woods

Texas Woman's University

The DFW Hospital Council Foundation was established in 1968 as a non-profit corporation to promote safe, high quality, cost effective, accessible and equitable healthcare. A 501(c)(3) tax-exempt organization, the Foundation works under the DFW Hospital Council umbrella. The Foundation was enhanced in 1999 to answer the need for high quality data to measure healthcare improvement.



PARTNERS

We could not achieve our goals
without our valuable friends.

We all have a moment in our lives when an impossible goal is reached against all odds. Rarely are those goals achieved alone. It takes work, cooperation, teamwork and sometimes, an exhausting toll. One thing is sure: such goals could not be accomplished without the dedication of our **PARTNERS**.

Diabetes, infectious disease, hospital acquired infections, behavioral health and patient safety are issues we have worked on over the past year with our many **PARTNERS**. They are missions connecting all of us within the community.

At the DFW Hospital Council Foundation, we know it takes a team of dedicated **PARTNERS** to provide the expertise and compassion to cope with these community issues. Together, we are fighting for those in need across the many counties of North Texas.

Thanks to these local **PARTNERS**, we bring a specialized awareness to the community through education, collaboration and reporting. We provide the resources so renewed and improved services can be made available to those in need.

Driving us is the firm belief we can achieve the impossible goal with a little help from our **PARTNERS**. It doesn't just begin with the work of our team of data experts rendering the community transparent. It begins with the work of our **PARTNERS** providing astonishing expertise and energy. These gracious people shape and inspire us.

This year's DFW Hospital Council Foundation Annual Report will detail a few of our many valuable **PARTNERS**. Working with them, we will continue to work for our community and our patients.

Sincerely,



Ruben Esquivel

VP Community and Corporate Relations,
UT Southwestern
Chair, DFWHC Foundation Board



Kristin Jenkins

JD, FACHE, MBA
President, DFWHC Foundation

PARTNERS



Niki Shah, System Vice President, Care Redesign and Equitable Care,
Baylor Scott & White Health

“This is just the beginning. Our goals are to continue this training beyond this initial commitment and make this as accessible, if not acceptable, as CPR training.”

Mental Health First Aid

Coordinated by DFW Hospital Council Foundation, the **NORTH TEXAS COMMUNITY HEALTH COLLABORATIVE (CHC)** has the ambitious goal of improving behavioral health in the region over the next three years. Representing 11 area health systems, the North Texas CHC has set a goal of training more than 10,000 lay-people in **MENTAL HEALTH FIRST AID** for prevention and early detection strategies. Mental Health First Aid is an education program introducing participants to the risk factors and warning signs of mental health problems. The eight-hour course uses role-playing and simulations to demonstrate how to offer initial help during a mental health crisis and how to connect patients to appropriate professional care. The program also teaches common warning signs of anxiety, depression, substance misuse, bipolar disorder, eating disorders and schizophrenia. **MY HEALTH MY RESOURCES (MHMR) OF TARRANT COUNTY** hosted the first training classes to attendees in Fort Worth.



Lisa Boone, Director of Training and Education, MHMR of Tarrant County

“There is a crucial need in North Texas for education and training to understand the signs of mental health and substance misuse. This unique collaboration offers tremendous opportunities for residents of our communities.”



10,000

PEOPLE IN NORTH TEXAS TO BE TRAINED
IN MENTAL HEALTH FIRST AID

PARTNERS



John Petrila, Vice President of Adult Policy,
Meadows Mental Health Policy Institute

“We are evaluating the effectiveness of the Smart Justice Program. If it proves to be productive, we will seek funding to continue as a regular part of the Dallas County process.”

Smart Justice Program

In 2016, Dallas County-based hospitals had 427,157 visits from patients seeking care for mental health and substance misuse with charges totaling \$21 million. With this in mind, **MEADOWS MENTAL HEALTH POLICY INSTITUTE** recruited local partners to create the **SMART JUSTICE PROGRAM**. The initiative will provide better care to patients with mental illness and avoid the expenses associated with repeated hospital visits and arrests. With generous gifts from the **CARUTH AND ARNOLD FOUNDATIONS**, partners include the DFW Hospital Council (DFWHC) Foundation, the **Dallas County Police Department**, **Loopback Analytics**, **Methodist Health System**, the **North Texas Behavioral Health Authority**, **Parkland Health & Hospital System** and **Texas Health Resources**. Using a data exchange platform, information will be shared to quickly stabilize patients. The DFWHC Foundation provides a neutral location to govern the data exchange, with the program expected to reduce cost and improve patient outcomes.



Catherine Oliveros, Vice President of Community Health, Texas Health Resources

“It made sense to coordinate the care of our ER patients with their mental health providers in real time. Knowing a patient’s condition from their doctor’s point of view while the patient is seeking care will improve the outcome.”



427,157

DALLAS COUNTY HOSPITAL VISITS FROM PATIENTS
SEEKING MENTAL HEALTH AND SUBSTANCE MISUSE CARE

PARTNERS



Ruby Blum, Health Policy Advisor to Dallas County Judge Clay Jenkins

“We hope this program can inspire youth, families and first responders through training to recognize those who have experienced trauma due to recent events in the community.”

ReJuvenATE Dallas County

The DFW Hospital Council Foundation, in collaboration with **Dallas County**, the **City of Dallas**, **Dallas County Juvenile Department**, the **Caruth Police Institute** and **UT Southwestern University Hospitals**, was awarded a federal grant from the **SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION (SAMHSA)** to provide trauma-response training over the next two years. Termed “Revitalize Juveniles through Acknowledgement, Training and Empowerment,” or “**REJUVENATE**,” the grant was one of two awarded nationally to communities suffering the emotional harm of mass shootings. In the case of Dallas, the attack of police officers on July 7, 2016. During ReJuvenATE, more than 3,500 people will be provided access to resources to respond to traumatic events in the community. The ReJuvenATE team will collaborate with local governments, health systems, law enforcement agencies and academic institutions to help residents suffering from the complex emotional effects caused by civil unrest.



3,500

DALLAS COUNTY RESIDENTS TO BE PROVIDED
RESOURCES FROM THE "REJUVENATE" PROGRAM

PARTNERS



Brian Robertson, PhD, Program Director of Virtual Health,
Children's Health

“We are working with the DFWHC Foundation to do an analysis to assess the impact of this program and demonstrate how technology can address healthcare access to improve provider shortages in our region. We believe this program will demonstrate tremendous success in providing innovative solutions for pediatric healthcare in North Texas.”

Telehealth School Program

To advance the use of **TELEHEALTH** in the region, **CHILDREN'S HEALTH SYSTEM** established a telemedicine program with 97 schools across North Texas. Telehealth is the use of advanced telecommunications technology to enhance health care delivery and support for diagnosis and treatment when the doctor and patient are physically separated. The Children's Health program is inspired by research detailing that the improved health of young students will lead to increased academic success. The programs are designed to improve health literacy and decrease the amount of time kids are out of school due to illness, thereby increasing the amount of time spent learning. Following the program, researchers evaluated its financial and emergency department impact, with data collected to detail hospital visits. Researchers from Children's Health worked with the DFW Hospital Council Foundation's data warehouse and reported a 1.4% reduction in ER visits, a number expected to increase annually with increased computer usage.



97

NORTH TEXAS SCHOOLS PARTICIPATING IN THE
CHILDREN'S HEALTH TELEMEDICINE PROGRAM

PARTNERS



Nancy Eichner, Program Coordinator, Heart Disease and Stroke Program, Chronic Disease Branch, Texas Department of State Health Services

“These intervention activities clearly improved the participating practices’ ability to track clinical indicators related to hypertension and diabetes. The findings demonstrate the great potential of health information technology and electronic health records when attempting to improve public health.”

Chronic Disease Management

The **TEXAS DEPARTMENT OF STATE HEALTH SERVICES** awarded a contract this year to the DFW Hospital Council Foundation through a funded grant from the **CENTERS FOR DISEASE CONTROL AND PREVENTION**. The goal of the grant was to increase the use of health information technology and electronic health records for managing patients with high blood pressure and diabetes. The work included the recruitment of local practices in North Texas, the development of data collection tools, the collection of baseline data and the creation of intervention plans. Key results revealed 90% of the practices are now able to report on hypertension, an increase from 66% at the start of the project. An almost complete total of 96% of the practices are now able to report on diabetes, up from 87%. For prevention indicators, 54% of the practices can now report on pre-diabetes, an increase from 50%. In addition, 53% of the practices now record overweight and obese patients, up from 44% at the start of the project.



90%

NUMBER OF PARTICIPATING PRACTICES IN THE
COMMUNITY NOW ABLE TO REPORT ON HYPERTENSION

PARTNERS



Dr. Pranavi Sreeramoju, Chief of Infection Prevention,
Parkland Health & Hospital System

“The IQSC Data Analytics event was a great opportunity to connect with hospital IT experts and discover new solutions on how healthcare data can be used to improve outcomes and community health. It was such a unique event and exciting to meet with expert executives to learn more about the benefits digital health can offer in today’s market.”

Big Data Education

With **BIG DATA** rapidly revolutionizing healthcare, the DFW Hospital Council Foundation's **INFORMATION AND QUALITY SERVICES CENTER (IQSC)** hosted its first annual **DATA EDUCATIONAL EVENT** on November 16, 2017 at Texas Woman's University. With 125 attendees participating, the sessions highlighted nationally known speakers who discussed the importance of "Big Data" in today's healthcare. Additional topics included data utilization to build a story and visuals that provide insights to build cases for change. The IQSC also received 18 abstracts submitted from local hospitals. Attendees from the DFW facilities detailed how they are utilizing data sets while sharing new tools, visualizations and ideas. Speakers discussed the future of data analytics and how the transformation is renovating the healthcare industry by creating a data-driven culture leading to better outcomes, improved community health and enhanced business savings. A second IQSC Data Event is scheduled for November 2018.



Dan Watson, Director of Clinical Decision Support, Methodist Health System

“The IQSC Data Analytics Event was a rare chance to collaborate with other hospital employees to discuss real-life examples of how they are utilizing data in meaningful ways. It was an effective presentation and I look forward to this year’s event.”



125

**ATTENDEES FROM AREA HOSPITALS PARTICIPATING
IN THE FIRST ANNUAL IQSC DATA EVENT**

PARTNERS

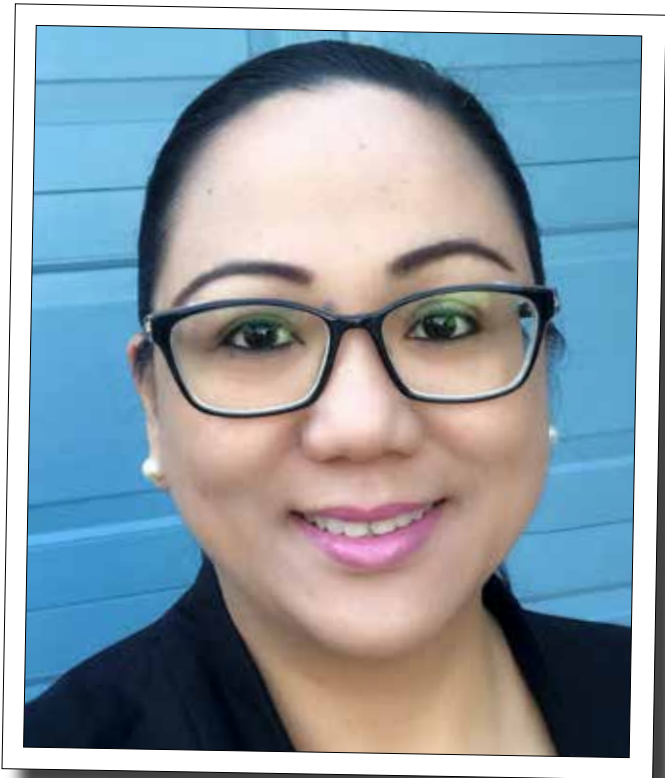


Beverly Hardy-Decuir, Vice President Quality and Clinical Effectiveness,
Parkland Health & Hospital System

“I represent Parkland Health & Hospital System on the Patient Safety and Quality Committee at the Foundation. As committee members, we benefit by sharing best practices related to North Texas patient safety issues and have an avenue to network with other hospitals. Together, we are committed to patient safety and the committee gives us one more opportunity to continuously improve.”

Patient Safety & Quality

The **PATIENT SAFETY AND QUALITY DEPARTMENT** of the DFW Hospital Council Foundation has been providing education to hospitals by sharing best practices and utilizing numerous experts with the goal of decreasing patient harm and hospital-acquired conditions. Data informatics classes, sponsored by the **HOSPITAL IMPROVEMENT INNOVATION NETWORK (HIIN)**, were provided at facilities across Texas. In addition, **Lean Sig Sigma** classes, the **HIIN Roadshow**, **Wound Care Certification** and a **Patient Safety Workshop** were hosted for hospital participants. The **10TH ANNUAL PATIENT SAFETY SUMMIT** was held August 9-10, 2017 in Irving. The event was highlighted by an Ebola Panel with **Dr. Abdulsalami Nasidi**, of the Regional Centre for Disease Control of the Economic Community of West African States, making his first-ever Dallas appearance. A total of 820 combined attendees from more than 50 hospitals across Texas participated in patient safety and quality events over the past year.



Monaliza Gaw, Executive Director of Quality, JPS Health Network

“The DFWHC Foundation’s patient safety and quality work through the HIIN has been an integral part of continuous improvement efforts at JPS Health Network. I am happy to share this has increased organizational awareness on preventable harm to keep our patients safe.”



820

**TOTAL ATTENDEES FROM HOSPITALS ACROSS TEXAS
PARTICIPATING IN PATIENT SAFETY & QUALITY EVENTS**

PARTNERS



Teresa Hernandez (l to r), Monica Wiley and Me'Keytra Johns of UT Southwestern.

Teresa Hernandez, Patient Care Technician,
UT Southwestern University Hospital

“We have focused on several goals for the year in the Patient Care Technician Workforce Consortium – shared governance council participation, community outreach activities, leadership development and clinical ladder workshops. This has been a great learning opportunity for all of us.”

Me'Keytra Johns, Patient Care Technician,
UT Southwestern University Hospital

“Eleven patient care technicians have received their clinical ladder this year. Our journey has been a bonding experience here at UT Southwestern.”

Improving Hospital Workforce

The **WORKFORCE DEPARTMENT** of the DFW Hospital Council Foundation highlights three major projects over the past year. They co-facilitate with the United Way of Dallas for the **PATIENT CARE TECHNICIAN WORKFORCE CONSORTIUM**. It began with Parkland Health & Hospital System, with six more area systems added to the team. Grant funding from the National Fund for Workforce Solutions has been awarded to support this work. Training from the Office of the National Coordinator with UT Health School of Biomedical Informatics brought us the **HEALTH INFORMATICS CURRICULUM AND TRAINING FOR TRANSFORMATION GRANT (HICATT)**. Training was provided to over 1,000 participants from area hospitals. The Workforce Center continues to coordinate the **NORTH TEXAS CENTRALIZED CLINICAL PLACEMENT SYSTEM**, which has grown to 32 hospitals and 16 schools coordinating clinical placements online for nursing students. Last year, more than 8,500 students were scheduled for clinical placements through the system.



Donna Crimmins-Bonnell, Director Quality Services, Methodist Mansfield Medical Center

“I enjoyed the HICATT course as it was a great overview of the continuum of healthcare. I had my staff take the course and they learned a great deal and were more confident in utilizing data analytics to enhance their communication skills in more meaningful ways.”



8,500

**STUDENTS SCHEDULED FOR PLACEMENTS THROUGH THE
NORTH TEXAS CENTRALIZED CLINICAL PLACEMENT SYSTEM**

PARTNERS

3M Health Information Systems
6Sigmatek LLC
Abilene Christian University
Abbott Laboratories
Accenture
Adreima
Agape Healthcare
Agency Creative
Align Services
Alzheimer's Association
American Business Solutions
American Cancer Society
American Diabetes Association
American Heart Association
American Hospital Association
American Public Health Association
American Society Pediatric Hematology/Oncology
AMN Healthcare
Apria Health Care
Argos Health
Arlington Convention Center
ARMUS
AstraZeneca
ATS
Axis Group
Baylor Institute for Rehabilitation
Baylor Scott & White Health
Baylor Research Institute
Baylor University
Benefit Bank of Texas
Best Southwest Partnership
Bill J. Priest Institute
Brookhaven College
Bryan's House
CampbellWilson LLP
Cantey Hanger, LLP
Capital Senior Living
CareCycle Solutions
CareFlite
Carter BloodCare
Catalyst Health
Catholic Charities Tarrant County
Center for Medicare and Medicaid Services
Chamberlain College of Nursing
Children's Health
CHRISTUS Health
City Hospital at White Rock
City of Dallas
City of Rockwall
Coker Group
Collin College
Collin County Commissioners Court
Collin County Community College
Collin County Health Care Services
Community Council of Greater Dallas
Cook Children's Health System
CRM Studios
CRSTI
CTG Health Solutions
Dallas County Commissioners Court
Dallas County Community College District
Dallas County Health and Human Services
Dallas County Injury Prevention Center
Dallas County Medical Examiners Office
Dallas County Medical Reserve Corps
Dallas County Medical Society

Dallas Fire - Rescue Department
Dallas Independent School District
Dallas Regional Chamber
Dallas Regional Medical Center
DataBay
Denitech
Denton US, LLP
DFW Area Health Education Center
DFW Business Group on Health
DFW Great 100 Nurses
DFW Healthcare Human Resources Association
DFW HIMSS
DFW Hospital Council
DFWHC Board of Trustees
DFWHC Foundation Board of Trustees
DFWHHRA
El Centro College
ELEVATE340B
Emory University
Ennis Regional Medical Center
Federal Reserve Bank of Dallas
Fisher Phillips
Fortis College
Foundation for California Community Colleges
Fresenius Kidney Care
Friends and Family of the Foundation
Genesis Shelter
Gerber
Grand Prairie Public Health Advisory Committee
Gray Reed & McGraw LLP
Grayson County Commissioners Court
Grayson County College
Grayson County Health Department
GroupOne Background Screening
Hall, Render, Killian, Heath & Lyman, PC
HCCA International
Health Research Education and Trust
Health Texas Physicians Group
Healthcare Access San Antonio
Healthy Communities Institute
Healthy Tarrant County Collaborative
HeartGift Foundation
Honor Home Care
Hospital Integration
H-Source
Hunt Memorial Hospital District
Hurst Conference Center
i2VERIFY
Influence Health
The Joint Commission
JP Morgan Chase & Company
JPS Health Network
JPS Physicians Group
Juliette Fowler Communities
Jvion
Kaplan University
Kiewit Corporation
Kindred Hospitals - Dallas/Fort Worth
Komen Tarrant County
Konica Minolta Business Solutions
KPN Health, Inc.
Lakes Regional MHMR
The Land Institute
Las Colinas Country Club
Leadership Fort Worth
Leukemia & Lymphoma Society

Life Path Systems	Tarrant County Public Health
Loopback Analytics	Teknion Data Solutions
Mallinckrodt Pharmaceuticals	Tenet Health System
March of Dimes	Texas AHEC East DFW Region
Mary Crowley Cancer Research Centers	Texas AHIMA
MCAG	Texas A&M Commerce
Meadows Policy Institute	Texas A&M University
Meals on Wheels Tarrant County	Texas Association Against Sexual Assault
Medical City Healthcare	Texas Board of Nursing
MedStar Mobile Healthcare	Texas Center for Health Disparity
Mental Health America Greater Dallas	Texas Center for Nursing Workforce Studies
Mercer - March & McLennan Company	Texas Christian University
Merritt Hawkins	Texas Department of State Health Services
Methodist Health System	Texas Health Care Information Collection Agency
Metrocare	Texas Health Huguley Hospital Fort Worth
Metromark Market Research	Texas Health Institute
Metropolitan Anesthesia	Texas Health Partners
Michigan Society of Thoracic and Cardiovascular Surgeons	Texas Health Physicians Group
Molnlycke Health Care	Texas Health Resources
Mountain View College	Texas Health Resources Foundation
My Health My Resources of Tarrant County	Texas Health Services Authority
National Academy of Medicine	Texas Higher Education Coordinating Board
National Alliance on Mental Illness	Texas Hospital Association
National Association of Health Data Organizations	Texas Medical Association
National Association of Mental Illness (DFW)	Texas Medical Foundation
National Council of Behavioral Health	Texas Nurses Association
National Fund for Workforce Solutions	Texas Public Health Association
Navarro Community College	Texas Regional Data Managers
North Central Texas College	Texas Scottish Rite Hospital for Children
North Texas ACHE	Texas Tech University
North Texas Behavioral Health Authority	Texas Woman's University
North Texas Commission	Texas Workforce Commission
North Texas Poison Control Center	Texoma Medical Center
NTTRAC	TMC Bonham Hospital
Nuetera Health	Trinity Mother Frances Clinics
Oncor Electric Delivery	Trinity Valley Community College
PARA Healthcare Financial Services	Trust for Public Land
Paris Regional Health Center	United Surgical Partners International
Parkland Center for Clinical Innovation	United Way of Metropolitan Dallas
Parkland Health and Hospital System	United Way of Tarrant County
Pecan Valley MHMR	University of Houston
Perkins+Will	University of North Texas
Premier Healthcare	University of Texas Arlington
ProPath	University of Texas Dallas
Protiviti	University of Texas Southwestern Medical Center
PwC	Unlocking Doors
Priority Power Management	UNT Health Science Center Physician Group
Quadramed	UNTHSC Professional and Continuing Education
Qualaris	UNTHSC School of Public Health
R-Water, LLC	UNTHSC Texas Prevention Institute
Regional Health Planning Collaborative 9	US Department of Health and Human Services
Regional Health Planning Collaborative 10	VA North Texas Health Care System
Regional Health Planning Collaborative 18	Vestagen Protective Technologies, Inc.
Rowlett Fire Rescue	Veterans Administration North Texas
SMU - MBA Career Management Center	Visiting Nurses Association
Southwest Consulting Services	VITAS Healthcare
Southwest Transplant Alliance	Weatherford College
Southwestern Adventist University	West Coast University
Suzanne McRae and the McRae Family	Western Governors University
Swipe Sense	Winstead PC
Tarleton State University	Witt/Kieffer
Tarrant Area Food Bank	Wise Regional Health System
Tarrant County Challenge, Inc.	Workforce Solutions for Tarrant County
Tarrant County Community College	Workforce Solutions Greater Dallas
Tarrant County Medical Society	Workforce Solutions of North Texas
Tarrant County MHMR	Xenex Disinfection Services

PROJECTS

Here is a list of the DFW Hospital Council Foundation projects detailed on the preceding pages including contact information for each.

Page 5 – North Texas Community Health Collaborative – “Mental Health First Aid”

Dr. Sushma Sharma, Director of Public and Population Health Research -
ssharma@dfwhcfoundation.org

Page 7 – Smart Justice Program

Kristin Jenkins, President of the DFWHC Foundation -
info@dfwhcfoundation.org

Page 9 – Dallas County “ReJuvenATE”

Dr. Sushma Sharma, Director of Public and Population Health Research -
ssharma@dfwhcfoundation.org

Page 11 – "Telehealth" School Program

Dr. Sushma Sharma, Director of Public and Population Health Research -
ssharma@dfwhcfoundation.org

Page 13 – Chronic Disease Management

Dr. Sushma Sharma, Director of Public and Population Health Research -
ssharma@dfwhcfoundation.org

Page 15 – IQSC Annual Educational Event - "Big Data"

Theresa Mendoza, Director of Quality, BI and Data Services -
tmendoza@dfwhcfoundation.org

Page 17 – Patient Safety and Quality Committee, Hospital Improvement Innovation Network (HIIN), Annual Patient Safety Summit

Patti Taylor, Director of Quality and Patient Safety Services -
ptaylor@dfwhcfoundation.org

Page 19 – Patient Care Technician Workforce Consortium, Health Informatics Curriculum and Training for Transformation Grant (HICATT), North Texas Centralized Clinical Placement System

Sally Williams, Workforce Center Director -
workforce@dfwhcfoundation.org

You can also reach the DFW Hospital Council Foundation at **972-717-4279**.



NUMBERS

2017-2018

Volunteers	447
Volunteer Hours	2,578
Research Projects	21
Educational Events	84
Event Participants	2,208
Committees	21
Grants	10
Grant Money	\$903,240
Employees Honored	142
Clinical Placement Students	8,516
Hospitals in HIIN	55
Patient Harms Avoided	1,675
Hospital Money Saved	\$22 million
National Harms Avoided	51,699
National Money Saved	\$528 million

“The DFWHC Foundation's mission is to inspire continuous improvement in health and healthcare delivery through collaboration, coordination, education, research and communication.”



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