

# SmartIX EMPI – Taking It to the Next Level

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Capitol Ideas for WHAT'S NEXT IN HEALTHCARE

# Agenda

- Welcome
- Introduction
- History
- Next Level of MPI Business Intelligence
- Research and Community Health
- Future Innovation
- Questions



# General Introduction to Our Organization



Not-for-profit governed by providers, universities, health industry, community benefit organizations (steering committee chair for NTAHP Regional Health Information Exchange (HIE))

Information and Quality Services Collaborative

Community Health
Collaborative

**Board of Trustees** 

Research Collaborative

Workforce Development
Center



# **Mission and Vision**

# **Mission**

To serve as a catalyst for continual improvement in community health and healthcare delivery through education, research, communication, collaboration and coordination.

# <u>Vision</u>

Act as a trusted community resource to expand knowledge and develop new insight for the continuous improvement of health and healthcare.



# **Data Content**

WHERE WE STAND NOW.

14 YEARS

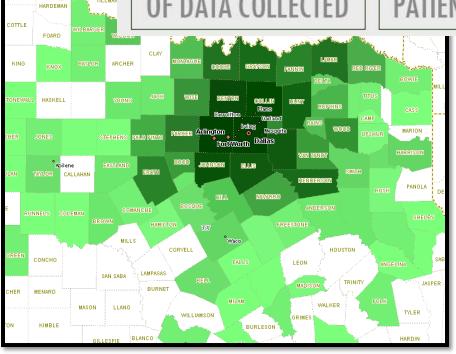
OF DATA COLLECTED

8 MILLION

PATIENTS REPRESENTED

28 MILLION

HOSPITAL VISITS



95% TEXAS INPATIENT

# **DFWHC Foundation Data Assets**

### Information & Quality Services Center

- Inpatient Claims
   Outpatient
   (Emergency Dept.,
   Observation,
   Cardiology,
   Gastrointestinal)
   Claims
- Regional Enterprise Master Patient Index (Readmissions)

### Texas Quality Institute

- Cardiology and Thoracic Surgery Outcomes & Processes
- Clinical Data
  800 clinical Data
  Points per
  encounter

### Healthy North Texas

- Community Health Metric
- Population Measures
- Best Practice
  Outcome
  Measures

### Regional Extension Center

Customer Relationship Management (Sales Force)

### Healthcare Workforce Center

- Regional Health Workforce Planning Collaboration
- Hospital
   Partners
   Workforce Data
   for Allied Health
   and Nursing

### Hospital Engagement

- Network Patient Safety
- and Quality Measures Regional
- Analyses and
  All-payor, Allcause
  Readmission in
  North Texas

## Inputs

- Hospitals
- Texas Healthcare Information Collection
- Hospitals
- Federal Data Sources (CDC, BRFSS, etc.)
- State Data Source (Texas Dept. Health)
- Provider
- Medicare
- Physicians
   Staff Observations
- Hospitals
- Hospitals

### Characteristics

- 2006 present
   80 facilities
   (hospitals: rehab
   and psych)
   spanning 17
   counties
- 31 million patient encounters
- 8.5 million unique individuals
- Track all-payor, allcause readmissions in North Texas
- 94% participation of regional cardiac surgery programs participating
   Merging
- administrative and performance data >20,000 heart cases (CABG) cases
  - · 2008 present
- Publically accessible, online data warehouse for 12-county region
- Used to support needs assessment, surveillance, evaluation
- Demographic and meaningful use
- Electronic Health Record status of 1500 primary care physicians
- 42 counties
   Federal Cooperative Agreement to bring physicians to meaningful use
- Five years historic data
- 45 plus hospitals spanning four major North Texas health systems
- Over 58,000 health employees records
- Strategic workforce planning for Allied Health and Nursing workforce
- Federal contract from Centers for Medicare and Medicaid Services through Centers for Medicare and Medicaid
- Innovations
  Monitors outcomes
  of eight adverse
  health events



# History of Regional Enterprise Master Patient Index (REMPI)





# **Not the Typical Client**

- Not a Hospital
- Not as focused on managing duplicate accounts
- Rely heavily on the autolinking rules

# Here's your There's ice cream. bacon in there!

# **FOCUSED ON:**

- Data Analytics
- Data Visualization
- Research
- Patient Care & Community Health



# Partnership is Formed

- Wanted to bring more value to collaborative
- RFP for Vendor
  - Criteria was a sophisticated matching algorithm
- Quadramed needed a beta site and willing to do a proof of concept in 2006.
- Started in 2007 as a beta site
- Cooperatively designed initial auto-linking process rules
  - 10 rules defined
- 2009 the Regional Enterprise Master Patient Index (REMPI) is released



# Creating Knowledge through Business Intelligence





# **Business Intelligence**

- Quality Metrics Hospital Engagement Network and AHRQ Measures
- ✓ Improvement of Cardiovascular Services
- ✓ Readmission Analyses
- ✓ ER "Frequent Flyer" Reports
- ✓ Market segment assessments by service line, physician and geography
- ✓ Community Health Needs Assessments and Regional Community Health Improvement Reporting
- Regional Health Information Exchange Support
- ✓ Grants/Research
- ✓ Compliance and Duplicates





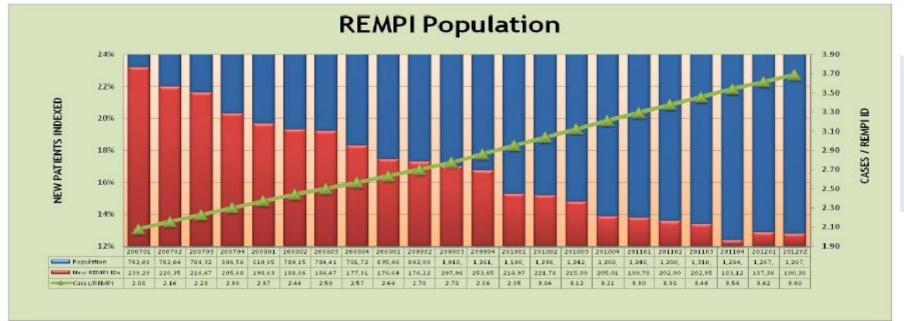
REMPI DATABASE SUMMARY

REMPI IDs	Cases	Cases/ID		
8,290,600	30,597,082	3.69		

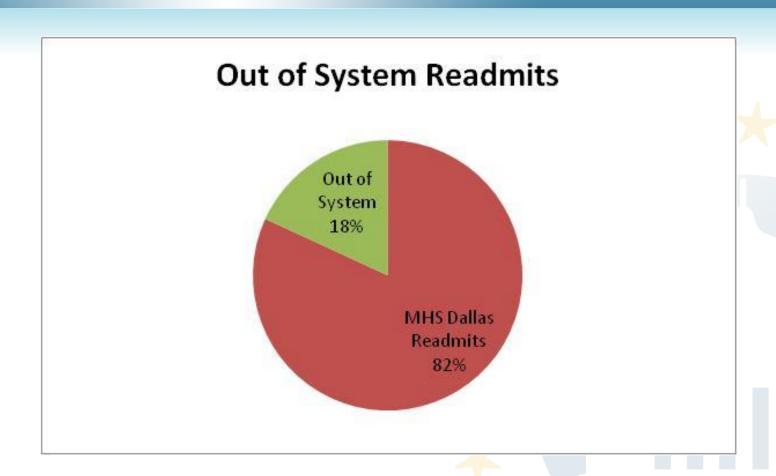
As of November 6, 2012







# **How Much Data Can Be Gained?**



# REMPI Value

- Provide hospitals with data currently only available to Medicare and private health insurers such as Aetna and United. Seeing the whole episode of care.
- Explore characteristics of those patients who demonstrated more than the average frequency of re-admission pattern.

count	REMPI	Hospital Affected	Top DRG					
37	1972280	•		Red blood cell disorders w MCC	Other disorders of nervous system w MCC	Menstrual & other female reproductive system disorders w/o CC/MCC	3	
36	2758797	, ,		Chest pain	Cardiac arrhythmia & conduction disorders w/o CC/MCC	Cardiac arrhythmia & conduction disorders w CC	9	

# All Payer Readmissions - CHF, AMI, PN Ages 65+ - 2010Q3 to 2011Q2 Data - All Cause 30 Day Readmission



**National** 

Rate

**AMI** 

**CHF** 

PN

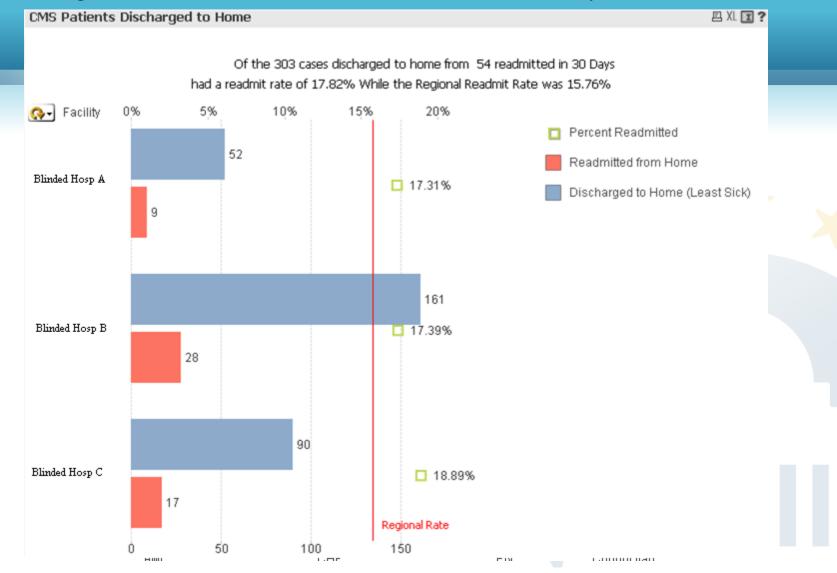
19.8%

24.8%

18.4%

# CMS Readmission Results for CHF, AMI, PN

Ages 65+ - 2010Q3 to 2011Q2 Data - All Cause 30 Day Readmission



**National** 

Rate

AMI

**CHF** 

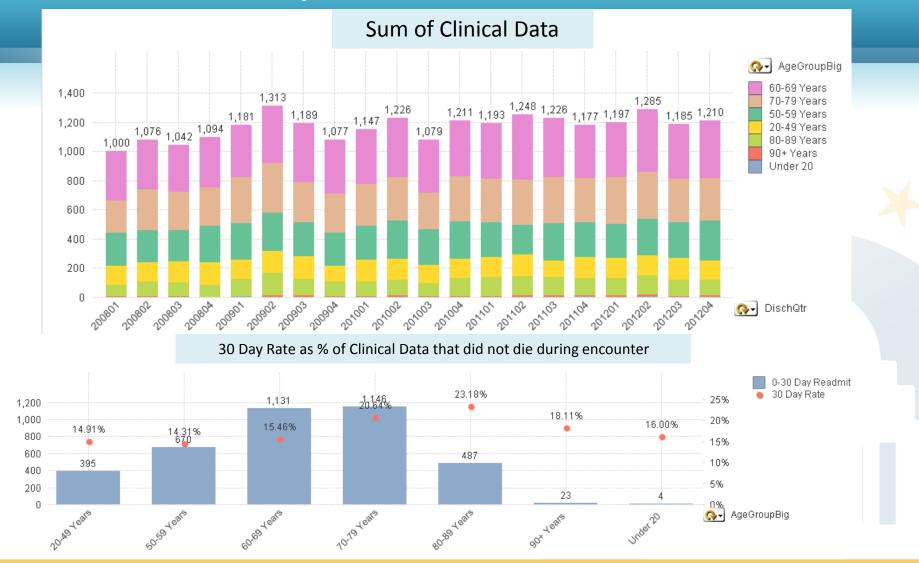
PN

19.8%

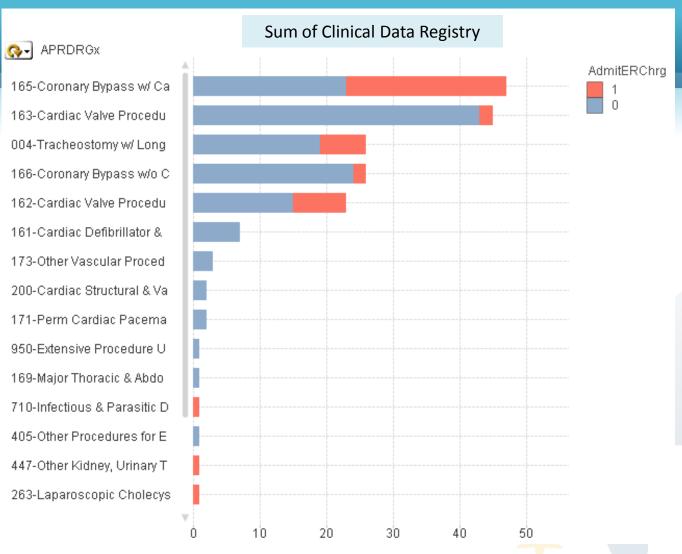
24.8%

18.4%

# Blending Clinical Data Registry with Hospital Discharge Data for Readmission Analysis



# **Death Master Integration**



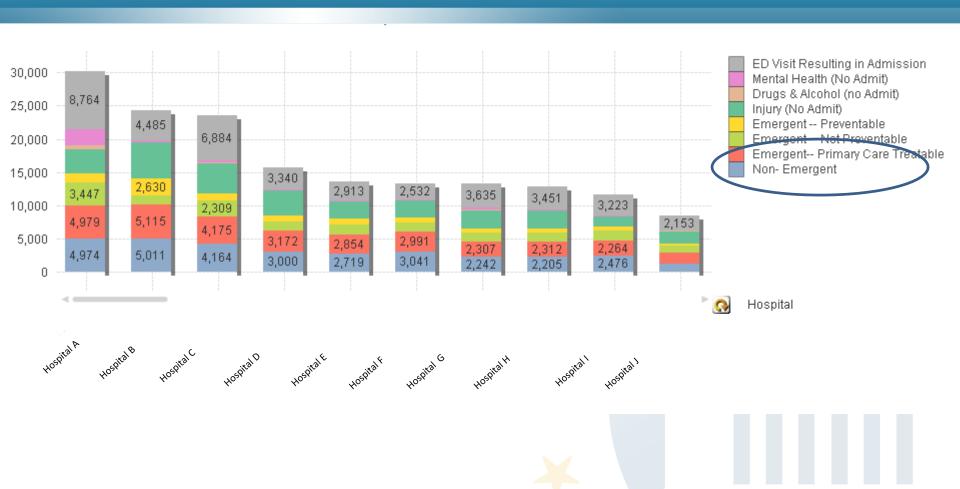
# 70+ Age Group

Slide shows people that died within 60 days post discharge by APR DRG and number admitted via the ED

Total Case Count



# **ED Analysis Q2 2012 Tarrant County**



# Patients with at least 1 case at Facility during Q2 2012 with NYU Primary Care Treatable Flag – Showing any visit over 3 years

Summary ED Data by REMPI Frequent Flyers													
REMPI	• ∨	Outpatient ER Visits	Inpatient ER Visits	Unique Hosp count	Preventab le	Not Preventabl e	Primary Care Treatable	Non- Emergent	Injury	OP ED Uninsured	OP ED Medicaid	OP ED Medicare	OP ED Insured
	4410848	409	0	43	3	31	71	41	229	409	0	0	0
	849938	258	1	39	7	31	64	37	90	258	0	0	0
	8260331	441	10	37	100	49	127	40	89	441	0	0	0
	2726908	180	2	35	1	12	24	24	105	175	5	0	0
	3572609	170	72	34	3	49	61	18	28	126	0	0	44
	6595609	163	6	34	2	30	67	40	7	0	0	163	0
	2621811	361	16	32	3	119	76	35	5	140	208	0	13
	531402	242	13	29	4	40	56	59	59	233	0	1	8
	2396383	160	4	28	2	43	65	16	6	157	3	0	0
	1495682	477	49	25	8	74	148	83	29	42	375	0	60
	986694	323	61	22	43	78	68	61	4	85	62	170	6
	2565699	225	10	20	9	59	84	30	9	222	1	0	2
	986894	206	3	20	10	20	36	58	35	6	0	199	1
	3625123	316	20	20	35	35	61	44	43	47	164	10	95
	1160634	473	1	20	13	37	74	71	222	462	0	0	11
	1727550	386	6	20	20	36	76	104	121	379	0	0	7
	185727	548	29	19	7	148	182	70	67	427	92	0	29
	1960583	195	30	18	2	64	76	6	21	195	0	0	0
	2020422	100	_	10	_	0	1.4	22	104	171	_ ^	_	25

# Research and Community Health



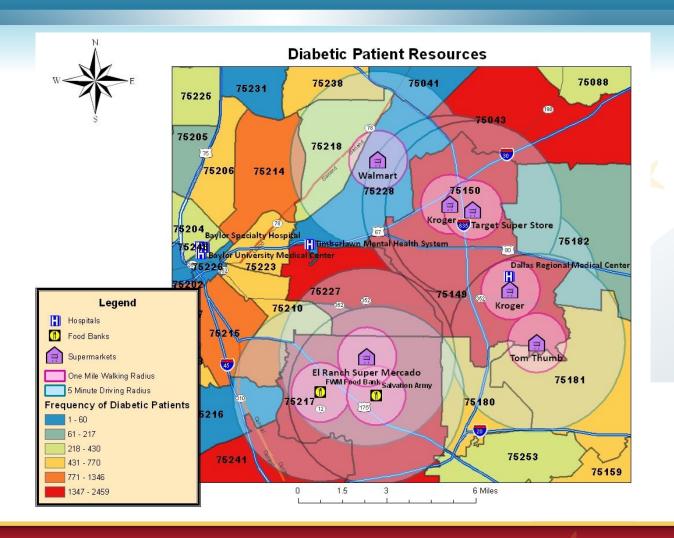


# **Grants and Research – Partial List**

- Cardiac Research- UTSW Heart Study
- VTE Baylor and Sanofi Aventis
- Injury Prevention Center and Genesis Domestic Abuse and Child Endangerment
- Breastfeeding Initiative in the Workplace
- Abdominal Aortic Aneurysms Registry Baylor Research Institute
- Tarrant County United Way Aging Study
- EPA and ER Admission Study Emory and Georgia Tech
- Readmission Studies (multiple with local partners)
- Trauma studies Parkland/UTSW
- Cardiovascular Surgery Research (3 projects) Baylor Research Institute
- Multiple submitted studies through UNTHSC
- Hospital Engagement Network CMS Contractor



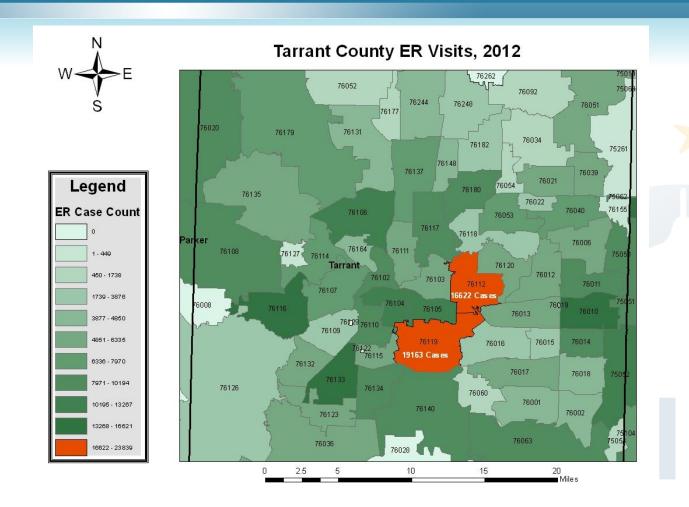
# Community and Population Health Management Diabetes Example



- 1115 Waiver Analysis
- Patient MigrationAnalysis
- Form 990 Analysis
- •ER Frequent Flyer



# Tarrant County ER Frequency Analysis

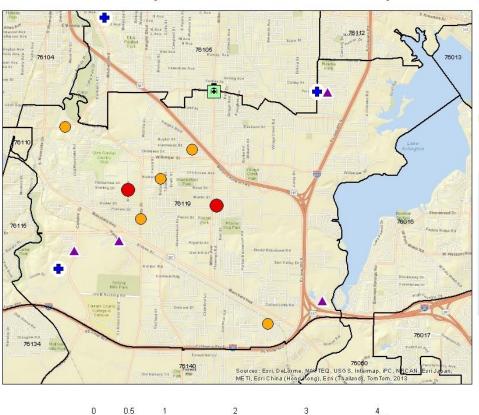


# Hot Block Analysis in Zip 76119



# Legend 76119 ER Case Count 70 - 123 45 - 69 Physician FQHC FUHC JPS Clinics

## 76119 Block Analysis - Available Healthcare Options



Analyzing the availability of providers in the hot block areas.

These are a lower income areas.

Major highways isolate them from easy access.

# 76119 Top Ten Diagnoses in 2012

Top Ten Diagnosis	Number of Cases
Acute upper respiratory infections of unspecified site	628
Urinary tract infection, site not specified	433
Chest pain, unspecified	414
Asthma, unspecified, with (acute) exacerbation	394
Unspecified otitis media	370
Abdominal pain, unspecified site	352
Headache	351
Chest pain, other	294
Other current maternal conditions classifiable elsewhere, antepartum	271
Acute pharyngitis	270

Payer	# Cases
Insured	3014
Medicaid	7408
Medicare	1979
Uninsured	6605

2108 or 11% of all cases had pre-existing diagnosis of diabetes.



# **FUTURE VISION**





# **ACO Alignment Information**

- Physician Patterns
- "Leakage" to non-ACO aligned providers
- Patient Analyses by geography, payer mix, migration, readmission, ER visits and co-morbidities, APR-DRG risk categories
- Combined clinical and claims warehouses and business intelligence across all providers within the continuum of care
- Privacy Issues\*\*



# Regional Health Information Exchange Support

- Using REMPI to support HIE Master Patient Index
- HIE Analytics for Regional Exchange of patient information

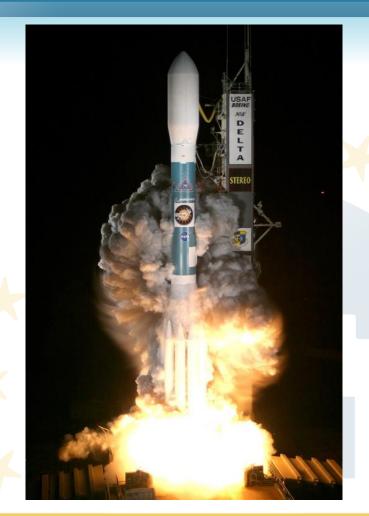


# 2013 Launch of Physician Services through the North Texas Regional Extension Center

# Pilot:

- Physician Claims Warehouse April-June 2013
- Official Offering August 2013

Combined Regional
Physician EHR Analytics –
Late 2013



# **QUESTIONS & Contact Information**

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