# DFWHC FOUNDAT ON

DATA: THE NEW NATURAL RESOURCE by Theresa Mendoza, Director #datacansavelives



#### **Mission**

Inspire continuous improvement in health and healthcare delivery through collaboration, coordination, education, research and communication.

#### <u>Vision</u>

Be the trusted "go to" resource to inform collective improvement of health and healthcare outcomes.



# **Foundation Structure**

#### Information and Quality Services Collaborative

#### Community Health Collaborative

Texas Quality Initiative Board of Trustees

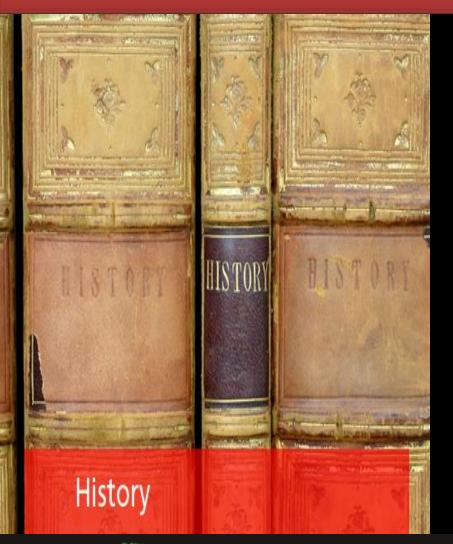
Patient Safety & Quality

#### **Research Collaborative**

#### Workforce Development Center



# **Relationship and History**



Non-profit foundation affiliated with Dallas-Fort Worth Hospital Council

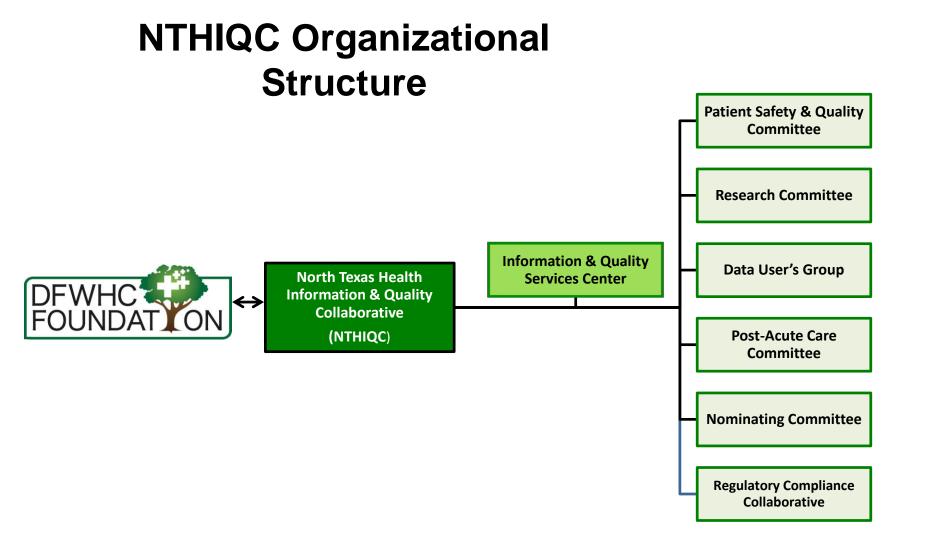
Information & Quality Services Center in existence for 18 years

Services contracts in place with Business Associate Agreements

More than 98 facilities participate

Data submitted to the Texas Healthcare Information Collaborative

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# Objectives

- 1. Define 'Big Data' and the characteristics
- 2. Discuss the importance of Data Quality.
- 3. Educate on the data available as a resource through the DFWHC Foundation and how it can be used.























### Data is captured everywhere!



- Patient Intake
- Eligibility Determination
- Authorization
- Certification
- Scheduling
- Care/Disease Management
- Medical Records/Coding
- Clinical Documentation
- Billing
- Reimbursement
- Contracts
- Fees
- Payment Reconciliation
- Quality Measures
- Audit
- Case Mix/Population Risk Assessment



### **Tsunami of Data Sets**



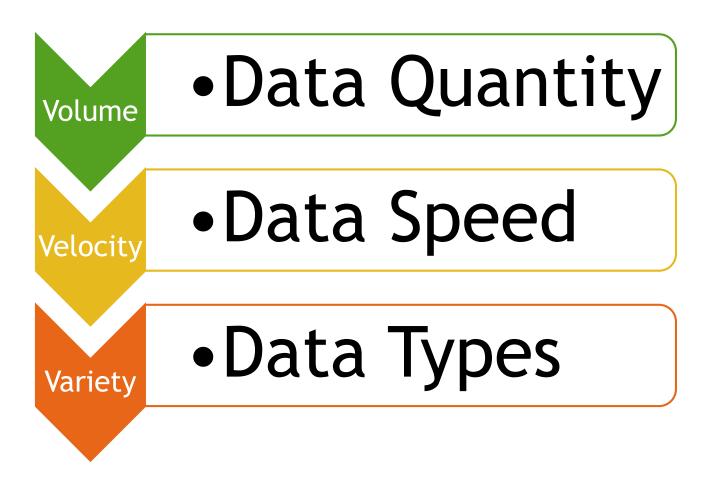
and many More...

- DFWHC Foundation Hospital Discharge Data
- DFW TQI STS Registry
- Data.gov & Healthdata.gov
- Healthcare Cost & Utilization
   Project (HCUP)
- MHEALTH Data
- Post-Acute Care Data

- Electronic
  Health Records
- Census Data
- Death or Birth
  Certificate Data
- Surveys
  - Experian Consumer Demographics Data
- Labor Statistics
  Data
- Payer Data



### **Characteristics of Big Data**





#### Types of Big Data

#### Semi-Structed

- XML
- EDI (Hospital Claims)
- Log Files
- Rules w/Flexibility

#### Structured

- SQL
- Oracle
- Access
- Databases
- Rules w/less Flexibility

#### Unstructured

- Social Media
- Free Form Text Fields (Physician Notes)
- Blogs
- Geo-spatial
- Comments
- Audio
- Very Little Rules

#### Multi-Structured

- Multi Data Sources
- Market Data
- E-Commerce
- Weather
- Daily Updates
- Combination of all the types of data

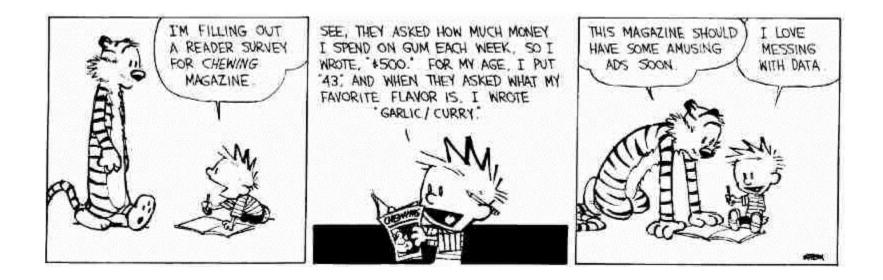






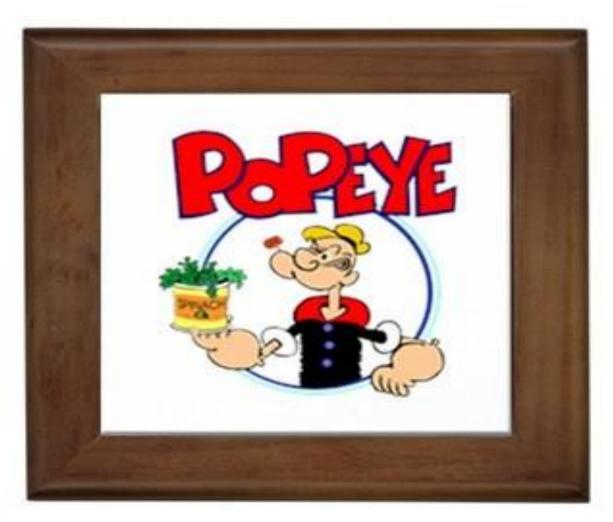


### Data Integrity is Key



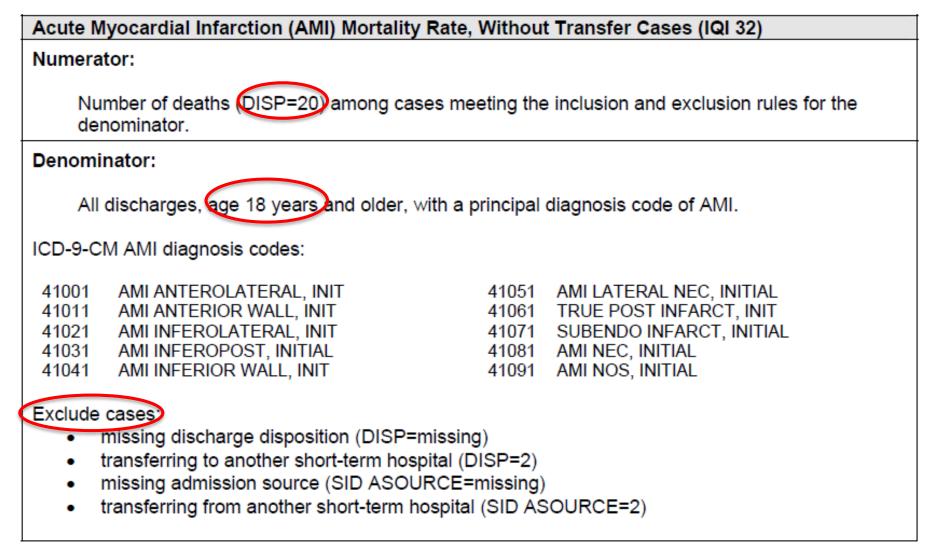


# The Spinach Myth





## **Quality Measures**





#### **MS-DRG Options CCs and MCCs**

MS- DRG		ТҮРЕ		Weight	Payment Base = \$7000	Geometric Mean LOS
177			RESPIRATORY INFECTIONS & INFLAMMATIONS W MCC	1.9492	\$13,644	6.2
178	04	MED	RESPIRATORY INFECTIONS & INFLAMMATIONS	1.3909	\$9,736	5.0
179	04	MED	RESPIRATORY INFECTIONS & INFLAMMATIONS W/O CC/MCC	0.9693	\$6,785	3.7
193	04	MED	SIMPLE PNEUMONIA & PLEURISY W MCC	1.4491	\$10,144	4.9
194	04	MED	SIMPLE PNEUMONIA & PLEURISY W CC	0.9688	\$6,782	3.8
195	04	MED	SIMPLE PNEUMONIA & PLEURISY W/O CC/MCC	0.7044	\$4,931	2.9

- Diagnosis-Related Group methodology
- CC = Comorbidity/Complication; MCC = Major CC
- Relative weight x base rate = Payment
- If a CMS-designated condition qualifies as a HAC and the POA status is "N" or "U", then it does not qualify as a CC or MCC



### **Regional Enterprise Master Patient Index**

Data represents identity, but is not equivalent to identity.



Name: Hexom, Baby Girl Sex: F DOB: 03/11/1981 SSN: None



Name: Hexom, <u>Liz</u> Sex: F DOB: 03/11/1981 SSN: 218-92-4649 Name: Barton, Elizabeth H Sex: F DOB: 03/11/1981 SSN: 218-92-4694



# **IQSC** Data Integrity Goals

- Reduce Costly Data Errors
- Save Time and Precious Resources
- Provide a data analysis tool that assist hospitals in performing audits that identifies format and data error
- Provide reports that are easy to use in identifying data issues
- Provide Physician reports for validation as required by Texas legislation
- Provide a data quality measurement
- Have good patient demographic information for matching
- Ability to map in multiple formats and map out the required state reporting format
- Allow for simple data submission
- Give personal customer support in meeting data requirements



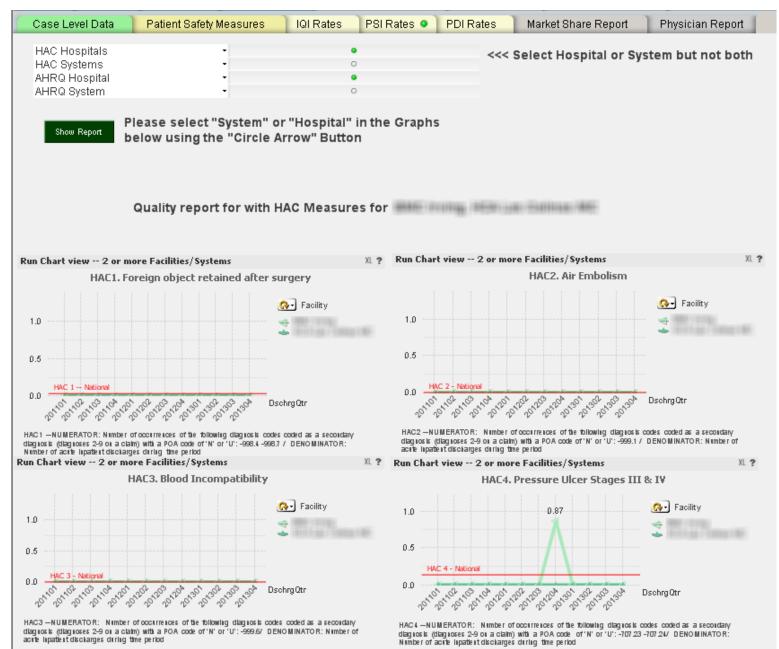
### **Business Intelligence**

- Quality Metrics Hospital Acquired Condition and AHRQ Measures
- Improvement of Cardiovascular Services
- Readmission Analyses
- ER "Frequent Flyer" Reports
- Market segment assessments by service line, physician and geography
- Community Health Needs Assessments and Regional Community Health Improvement Reporting
- Grants/Research
- Compliance and Duplicates



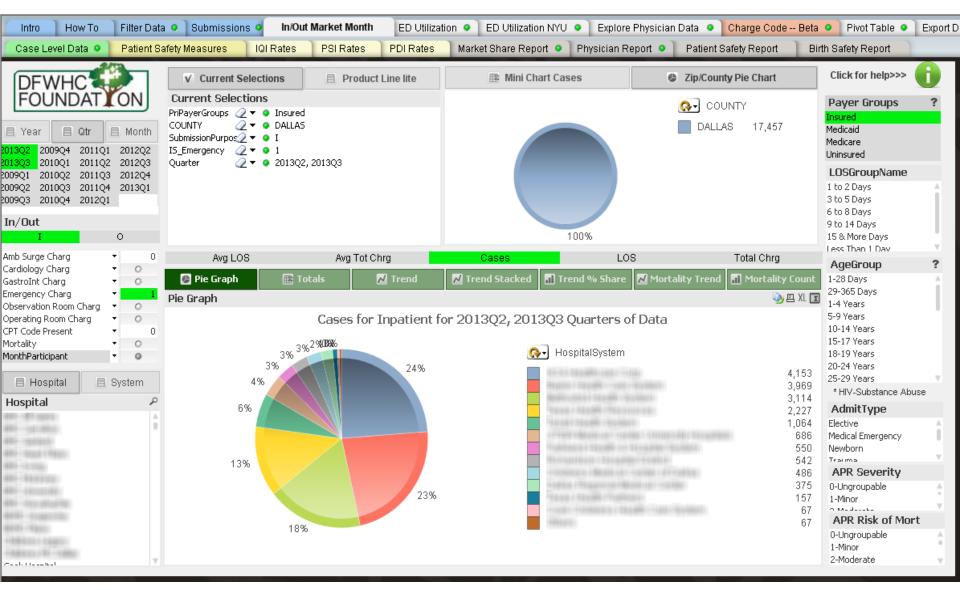


### **Easy Access Reporting**

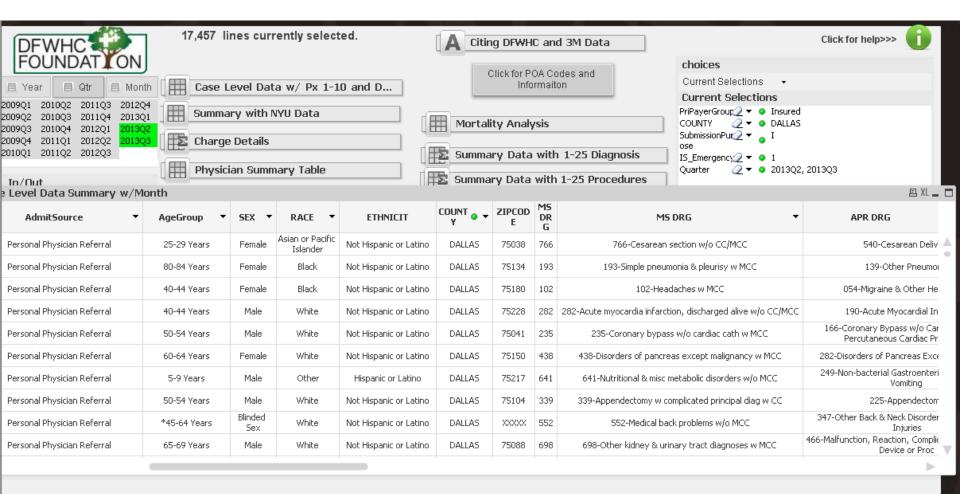


# Easy Customizable Graphs & Charts

#### Insured Inpatient ED volumes by Hospital System for Dallas County



## Easy Raw Data Download

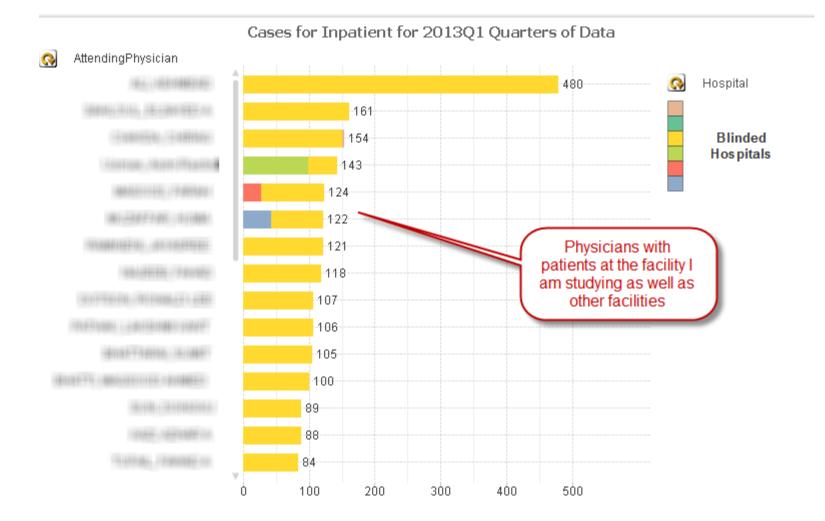


# Any Kind of Count by

- Hospital/System
- ZipCode/County
- Diag- Proc Code (with POA)
- MS or APR DRG
- Product Line
- Surgery ED Elective New Born
- Charges Cases Length of Stay
- Readmissions
- Post Discharge Mortality



# **Physician Data**





## **Enhanced Data**

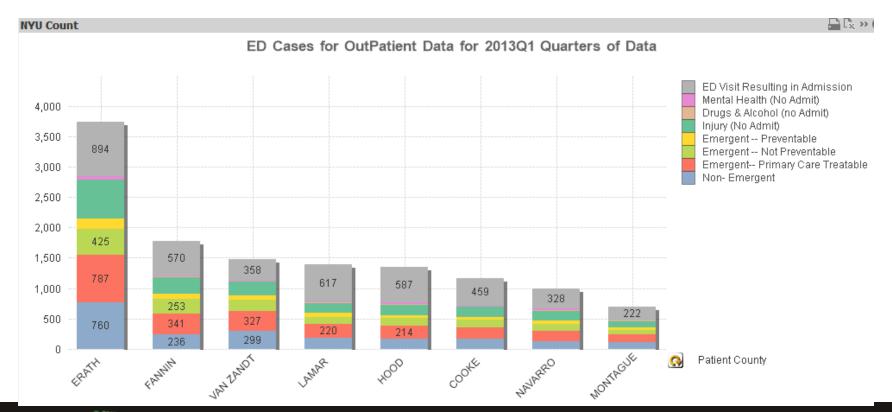
- Regional EMPI (REMPI)
- Social Security Death Master File
- NYU ED Utilization
- NPI Database
- NPI Physician Specialty Database
- 3M Groupers
- Case Level (HEN) Quality Algorithm Flags
- Case level AHRQ Flags



#### NYU Algorithm– Non-Emergent Encounters

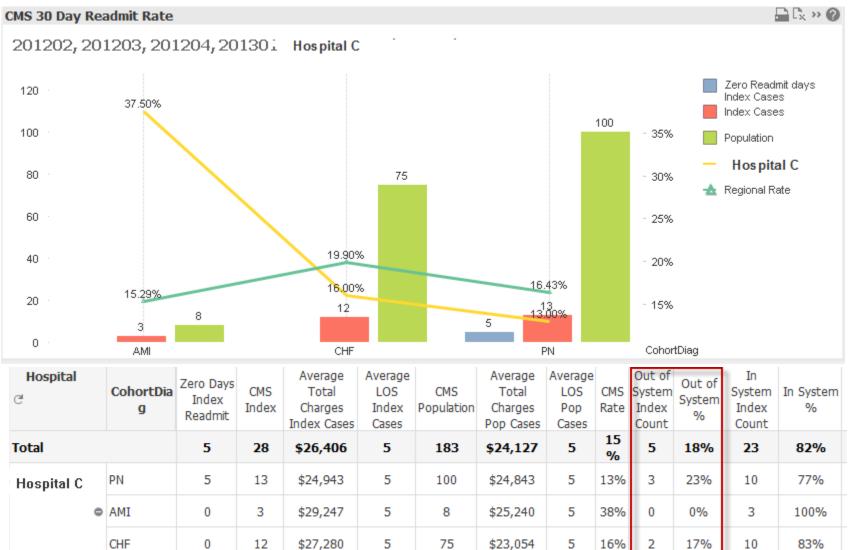
•Emergent/Primary Care Treatable - Based on information in the record, treatment was required within 12 hours, but care could have been provided effectively and safely in a primary care setting. The complaint did not require continuous observation, and no procedures were performed or resources used that are not available in a primary care setting (e.g., CAT scan or certain lab tests);

•Non-emergent - The patient's initial complaint, presenting symptoms, vital signs, medical history, and age indicated that immediate medical care was not required within 12 hours;





## **Readmission Quality Data**





## Grants and Research – Partial List

- Cardiac Research- UTSW Heart Study
- VTE Baylor and Sanofi Aventis
- Injury Prevention Center and Genesis Domestic Abuse and Child Endangerment
- Breastfeeding Initiative in the Workplace
- Abdominal Aortic Aneurysms Registry Baylor Research Institute
- Tarrant County United Way Aging Study
- EPA and ER Admission Study Emory and Georgia Tech
- Readmission Studies (multiple with local partners)
- Trauma studies Parkland/UTSW
- Cardiovascular Surgery Research (3 projects) Baylor Research Institute
- Multiple submitted studies through UNTHSC
- Cardiac Studies





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