Dallas Fire-Rescue Department
Emergency Medical Service Bureau

Mobile Community Healthcare Program
Dallas Fire Rescue

- 41 Years of providing unscheduled out-of hospital emergency medical care
- Increasing call volumes
- Decreasing numbers of critical calls
- Budgetary restraints
- Increasing numbers of uninsured and frequent utilizers
- Healthcare reform impacts
- Highest cost of transportation to the most expensive facility to receive medical care
Community Paramedic Programs

- Programs in place since early 2000’s
- Started in rural settings to address gaps between physicians and their patients
- Have expanded internationally and into the urban environment
- Given a boost under the ACA
- Bridges the gap between EMS, hospitals and service agencies
Dallas Fire-Rescue

Mobile Community Healthcare Program (MCHP)
MCHP

- Pilot program initially
- Two pronged focus:
  - High volume patients
  - Hospital patient follow-up post-discharge
- Will ramp up program based on community need
Individualized Care Plan

- Medical History
- Physical Assessment
- Medication Reconciliation
- Home Labs PRN
- Mental Health Evaluation
- Social Service and Environmental Evaluation
- Education
- PCP or Clinic linkage
- Appropriate Referrals

Home Visit
DFR/DFWHCF Collaboration

- Draws upon each of our strengths.
- Together we will improve the care of patients within our community.
- Together we will impact the entire Dallas-area healthcare and hospital system.
Questions?