



COMMUNITY
WORKFORCE
RESEARCH
DATA
QUALITY

September 2013

www.dfwhcfoundation.org

More than 300 North Texas
healthcare employees
sharing best practices

PATIENT SAFETY SUMMIT

2013

ALSO:

ICD-10 Deadline

Nurse Preceptor Academy

THCIC Rural Exemption



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Foundation Mission

To serve as a catalyst for continual improvement in community health and healthcare delivery through education, research, communication, collaboration and coordination.

Foundation Vision

Act as a trusted community resource to expand knowledge and develop new insight for the continuous improvement of health and healthcare.

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972-717-4279

info@dfwhcfoundation.org



foundation president's column

It has been a busy summer



Kristin Jenkins

JD, FACHE
President, DFWHC Foundation
Senior Vice President, DFWHC

AT THE DALLAS-FORT WORTH HOSPITAL COUNCIL FOUNDATION,

it has been a busy summer as we profile communities, mine healthcare data and provide information to our hospital partners. It is our hope these discoveries save lives and improve the quality of life for all North Texas residents.

We presented the **August 14-15, Patient Safety Summit**, our annual educational event that shares best practices and provides networking opportunities for Texas healthcare employees. We enjoyed great attendance this year, with more than 300 visitors. It seems like only yesterday when we first held this event in 2008 at the Las Colinas Country Club in Irving. We

had 100 curious souls turn out that day. It's thrilling to participate in the growth of this important summit which is free to all attendees. We hope you were able to visit us at the Embassy Suites Dallas – DFW Airport North Outdoor World in Grapevine.

We also presented the **Summer Institute, August 8**, at Texas Health Resources University. The topic, "**The Impact of Limited English Proficiency in Students and Staff**," was a fascinating one, with **Dr. Carolina Huerta, EdD**, from The University of Texas-Pan American, serving as speaker. This was certainly her area of expertise, as she was recently inducted as a Fellow of the American Academy of Nursing in recognition of her incredible contributions in advancing nursing education for Hispanics in her South Texas community. This event certainly opened the eyes of many of our attendees.

This summer we released the DFWHC Foundation's **2012-2013 Annual Review**. The booklet, with the inspirational theme, "Making Discoveries," details the many projects we've been working on over the past year. This annual review is an attempt to properly detail the results of our studies as we work with you on the path towards healthcare innovation.

We appreciate your support and the dedicated work of our dependable Board of Trustees. Working together, we will make future discoveries for the benefit of all. ■

Around DFWHC Foundation



ICD-10: DEADLINE NEAR

SUMMER IS GONE and although many hospitals breathed a sigh of relief last year when the ICD-10 implementation was postponed until **OCTOBER, 2014**—it is still coming.

Though it has been more than year since the announcement to postpone ICD-10, for many time has flown by. If you are like many providers, everything was placed on the back burner for a while. The Dallas-Fort Worth Hospital Council Foundation would like to provide a friendly reminder that if you have not moved it back to the top of your priority list—now might be a good time. The year 2013 will be gone before you know it.

The conversion to ICD-10 is a sizable undertaking. The change will drive business and systems changes throughout the healthcare industry and now is not the time to be comfortable or put it off. Presently, we have 16 months to put a plan in motion. To ensure a smooth transition, organizations will need to devote staff time and financial resources to conversion activities.

There are many great resources available via the American Health Information Management Association (AHIMA) and other healthcare consultants. Below are a couple of links to tools that are available for providers to utilize in assessing and prioritizing your “To Do” list:

- http://library.ahima.org/xpedio/groups/public/documents/ahima/bok1_046262.pdf
- <http://www.hcim.com/2011/03/free-icd-10-implementation-tools/>.

If you have additional questions, please contact **Theresa Mendoza**, directory of quality, business intelligence and data services, at tmendoza@dfwhcfoundation.org. You can also call **972-717-4279**. ■

WORKING with nurses

Second Annual Nurse Preceptor Academy attracts 100 attendees

THE DALLAS-FORT WORTH HOSPITAL COUNCIL FOUNDATION (DFWHC FOUNDATION) Workforce Center, in coordination with the North Texas Nursing Consortium and North Texas Nursing Resource Center, hosted the Second Annual North Texas Preceptors Academy, June 27-28 at Texas Woman's University in Dallas. More than 100 attendees turned out to hear such topics as Responsibilities of the Preceptor, Adult Learning Styles and Cultural Awareness. **Dr. Diana Swihart**, founder/CEO of American Academy for Preceptor Advancement, joined the event via conference call to update the audience on national issues.

Additional speakers included representatives from VA North Texas Health Care System, Methodist Health System, Texas Health Resources, UTA College of Nursing, Texas Woman's University, North Hills Hospital, Texas Health Presbyterian Hospital Dallas, Medical Center of Lewisville and UT Southwestern Medical Center.

"We were thrilled by the great turnout this year," said Sally Williams, director of the DFWHC Foundation Workforce Center. "We were reminded how important the role of a preceptor is when working with new nurses and student nurses. We hope attendees left the conference with a renewed understanding of the roles and responsibilities of this important guidance."

Plans are underway for the inaugural presentation of the Preceptor of the Year Award in 2014. For more information, please contact **Sally Williams** at **972-717-4279** or e-mail **workforce@dfwhcfoundation.org**. ■



Presenters at the Second Annual Nurse Preceptor Academy included Alan Bernstein, MS, RN, (right) Associate Director of Patient Care Services at VA North Texas Health Care System; and Stephanie Woods, RN, PhD, (next page) Associate Dean at Texas Woman's University.



THE PRECEPTOR

An experienced registered nurse who is enthusiastic about the nursing profession and has a desire to teach. A preceptor prepares students using a variety of skills. Role modeling professional interactions on the care unit, demonstrating nursing actions, and giving timely and appropriate feedback to the student are ways of fulfilling this role. The preceptor creates an environment conducive to learning and determines appropriate patient care assignments for students.



THE HEART OF HEALTHCARE



DFWHC Foundation event included nine presentations and 15 speakers, bringing together North Texas healthcare employees to network and share best practices.

THE 2013 VERSION OF THE DALLAS-FORT WORTH HOSPITAL COUNCIL FOUNDATION'S Patient Safety Summit attracted more than 300 attendees August 14-15 at the Embassy Suites Dallas – DFW Airport North Outdoor World.

The event, including nine presentations and 15 speakers, brought together North Texas healthcare employees to network and share best practices.

Nationally known healthcare expert Tim Durkin opened day one with his presentation “Bedside Matters: The Communication of Care for Better Outcomes.” Durkin is the author of “Moving from Promise to Performance: 17 Sure-Fire Strategies for Better Results at Work and at Home,” a leadership book providing leadership ideas to improve professional lives.

Glenda F. Harbert and Kelly Shipley of The End Stage Renal Disease Network of Texas presented “Improving ESRD Patient Safety and Quality through Collaboration within the Transitions of Care.”

Additional speakers included:

- Jim Newton, Paul G. Hill and Gina Glidewell of Hugworks, “Therapeutic Music Entertainment”
- Dr. Pranavi Sreeramoju of UT Southwestern Medical Center, “Healthcare Acquired Infections (HAI)”

- Karyn Buxman, the nationally known speaker, with “The Service Prescription: Healthcare the Way It Was Meant to Be.”

Registered Nurses Richard Gilder and Cindy Cassity opened the second day with “Three Little Words,” a study detailing the connection between employee satisfaction and higher patient safety scores.

Additional speakers during day two included Pam Dardess of the American Institutes for Research presenting “Patient and Family Engagement in the Hospital Setting.” Jake Yarbrough, regional office lead, discussed the Agency for Healthcare Research and Quality (AHRQ) Effective Health Care Program.

Bestselling author Suzanne Gordon closed the summit with her program “First Do Less Harm.” Gordon is an award-winning journalist and author of 12 books. She has written for *The New York Times*, *Los Angeles Times* and *Washington Post*. Much of her work details communication issues that can occur between doctors, nurses and patients.

Attendance for the two-day event was free. For information on future Patient Safety Summits, please e-mail info@dfwhcfoundation.org. ■



DISCOVER!

FOUNDATION RELEASES 2012-2013 ANNUAL REVIEW

THE DALLAS-FORT WORTH HOSPITAL COUNCIL FOUNDATION (DFWHC FOUNDATION) distributed its 2012-2013 Annual Review to business associates and members in July. The report details activities within the different departments over the past year.

“At the DFWHC Foundation, we are embarking on a great journey with the cooperation of many minds,” said Kristin Jenkins, president of the DFWHC Foundation. “We are profiling communities, mining healthcare data and providing information to our hospital partners. The Annual Review is an opportunity to detail our success over the past year and provide direction for future innovation.”

With the theme “Making Discoveries,” the 16-page annual report focuses on the departments within the DFWHC Foundation including Community Health, Workforce, Quality and Safety, Research and Data. Financials for the year detailing revenue growth and grant funding have also been included. To obtain a copy, simply e-mail info@dfwhcfoundation.org. ■



www.dfwhcfoundation.org

**2012-2013
ANNUAL REVIEW**

Making *Discoveries*



Highlights

OF THE ANNUAL REVIEW

- **DATA ASSETS** - The DFWHC Foundation has an extensive data warehouse and numerous resources. The data is highly granular, electronic in format and in a constant state of renewal.
- **COMMUNITY HEALTH** - Texas Scottish Rite Hospital for Children has contracted with the DFWHC Foundation to conduct a community health needs assessment, a requirement of the Patient Protection and Affordable Care Act.
- **WORKFORCE** - The DFWHC Foundation's Workforce Center annually recognizes more than 100 hospital non-management employees, physicians, volunteers and students during the Employee of the Year Luncheon.
- **QUALITY** - The DFWHC Foundation Hospital Engagement Network has shown significant improvements in eight of the 10 Adverse Event Areas.
- **INFORMATION AND QUALITY SERVICES** - In 2012, the DFWHC Foundation's Information and Quality Services Center processed more than five million patient encounters from 81 facilities into the data warehouse.
- **THE TEXAS QUALITY INITIATIVE (TQI)** - Hospitals and surgeons share a regional cardiovascular registry combined with a hospital all-payer claims data warehouse to identify and circulate best practice outcomes and value information.
- **NORTH TEXAS REGIONAL EXTENSION CENTER** - NTREC achieved 100 percent of its enrollment and 58 percent of its attainment Meaningful Use target. NTREC expects 65-75 percent of eligible providers to achieve Meaningful Use by the end of 2013. ■



THCIC RURAL EXEMPTION

coming to an end

Effective Oct. 1, 2014, rural hospitals that have previously been exempt from state reporting will be required to submit data.



SINCE THE INCEPTION OF THE TEXAS HEALTH CARE INFORMATION COLLECTION (THCIC) AGENCY, rural hospitals have been exempt from submitting data to the state if they met certain criteria. During the state's 2011 Legislative session, Senate Bill 7 repealed the sections of the Texas Health and Safety Code that allowed for exceptions.

Effective Oct. 1, 2014, rural hospitals that have previously been exempt from state reporting will be required to submit data to THCIC. This includes all inpatient discharge data, ambulatory surgery procedures and radiological events.

Rural hospitals are smaller than urban hospitals, usually with less than 25 beds. Regardless of facility size, rural hospitals must maintain a broad range of services to meet the healthcare needs of their community. According to Rural Healthy People 2010, many rural patients are more likely to suffer from

chronic conditions.

Numerous research projects and studies will be developed around rural health once the data is available through the THCIC Public Use Data File (PUDF). Data collection benefits include:

- Public Health Planning;
- Community Needs Assessments;
- Quality Assessments;
- Informing Policy.

The Dallas-Fort Worth Hospital Council Foundation's Information and Quality Services Center (IQSC) is experienced in working with rural hospitals. We have been assisting hospitals meet state data submission requirements for 14 years. We would be happy to lend a helping hand for those in need of assistance.

For information, contact **Theresa Mendoza** at tmendoza@dfwhcfoundation.org. ■



IMPACT OF LIMITED ENGLISH PROFICIENCY

Foundation presents
2013 Summer Institute



THE DALLAS-FORT WORTH HOSPITAL COUNCIL FOUNDATION (DFWHC FOUNDATION), in coordination with North Texas Consortium of Schools of Nursing and Practice Partners, hosted the 2013 "Summer Institute," **August 8**, from 9:00 a.m. to 3:30 p.m. at Texas Health Resources University in Dallas.

The conference was designed to provide an overview of issues related to English proficiency among nurses and nursing students. More than 125 registrants participated.

The first topic was "The Impact of Limited English Proficiency in Students and Practicing Nurses," with **Dr. Carolina Huerta, EdD**, of The University of Texas-Pan American, serving as keynote speaker.

Mina Kini, director of diversity and inclusion at Texas Health Resources, was the afternoon speaker presenting "Recipe for Success: Self-Awareness, Acculturation, English Proficiency and Accent Modification."

There were also two panel sessions focusing on issues related to patient delivery of culturally-appropriate care moderated by **Mark Meyer, RN, PhD** of Brookhaven College and **Tricia Scott RN, MS, FACHE** of HCA North Texas. A special preconference, "Getting Your Ideas Funded: Grant Writing Skills" was held prior to the event and presented by **Crystee Cooper-Walton, DHEd**, director of health services research at the DFWHC Foundation. **Stephanie Woods**, associate dean at Texas Woman's University, served as chair of the event planning committee.

For information about future events, please contact **Sally Williams** at **972-717-4279** or e-mail **workforce@dfwhcfoundation.org**. ■



In 2012, Carolina G. Huerta, EdD, RN, FAAN, was inducted as a Fellow of the American Academy of Nursing in recognition of her outstanding contributions in advancing undergraduate and graduate nursing educational opportunities for Hispanics in her South Texas community.



Carolina G. Huerta, EdD, RN, FAAN of the University of Texas-Pan American



Moderator Mark Meyer, RN, PhD of Brookhaven College



Crystee Cooper-Walton, DHEd of DFWHC Foundation



Moderator Tricia Scott RN, MS, FACHE of HCA North Texas