

The Dallas-Fort Worth Hospital Council Foundation is your health headquarters. From patient safety to diabetes prevention, our work serves your children, your family and your community.

## 2010-2011 ANNUAL REVIEW

www.dfwhcfoundation.org



# DEAR FRIENDS,



If there is one constant in life, it is change. In 2010 and 2011, the uncertainties of reform and hardship forced healthcare providers, the government and nonprofit organizations to reflect on where we've been and what changes can be seen on the horizon. Nonprofit organizations are under new pressures as they struggle to meet the increased needs of service and to stay abreast of rapid changes in funding and government regulations.

Like our business friends, the Dallas-Fort Worth Hospital Council (DFWHC) Foundation has faced tough decisions on how to provide value to the community. Services have been increased and improved. Enhanced research and grant activity has resulted in positive financial performance. Grants from organizations outside of the community have totaled more than \$8 million over the last 18 months. These funds can be used to improve our community's health without additional funding from local healthcare partners.

The DFWHC Foundation's board and staff reaffirmed its core mission and values. It refreshed strategic priorities and streamlined research and grant applications. We hope this will encourage renewed collaboration while expanding community projects and participation. To enhance our communications, we adopted a new brand identity and campaign that reflects the intent of our partners and community – the vibrant growth of vision and effort to continuously improve health within our region.

While we face a long road to economic recovery and reform, we are pleased to share good news in this annual review. We invite you to read the following pages detailing the DFWHC Foundation's efforts. Without all of us working together, these accomplishments could not have occurred. Our work over the past 12 months has inspired us to continue with our vision, reinforcing our dedicated commitment to help our residents live healthy lives. With sincere gratitude for all that you do and the opportunity to work together,

Camer I-Fialero

Harvey L. Fishero, LFACHE Chair, DFWHC Foundation Board of Trustees

Kristin Jenkins, JD, FACHE President, DFWHC Foundation

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**Dr. Paul Convery** Baylor Health Care System

**Ruben Esquivel** UT Southwestern Medical Center

Harvey Fishero Chair of the Foundation Board

Dr. Kathleen Forbes UNT Health Science Center

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**Dr. Matthew Murray** Texas Christian University

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Warren Rutherford Trustee

Dr. Merlyn Sayers Carter Bloodcare

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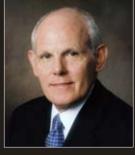
**Dr. Ron Anderson** 



**Dr. Paul Convery** 



Ruben Esquivel



**Harvey Fishero** 



Dr. Kathleen Forbes



W. Stephen Love



**Chuck Lyles** 



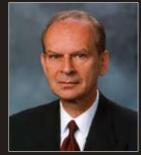
**Dr. Matthew Murray** 



Dr. Elizabeth Poster



Warren Rutherford



**Dr. Merlyn Sayers** 



Pam Stoyanoff

# PARTNERS

Arlington Chamber Baylor All Saints MC - FW & SW Baylor Health Care System Baylor Institute for Rehabilitation Baylor Jack/Jane Hamilton Heart/Vascular Hospital Baylor Medical Center at Garland Baylor Medical Center at Irving Baylor MC at Waxahachie Baylor Regional MC at Grapevine Baylor Regional MC at Plano **Baylor Specialty Health Centers** Baylor U. - Louise Herrington School of Nursing Baylor University Medical Center Blue Cross Blue Shield Brookhaven College Centennial Medical Center Center for Community Health - UNT Children's Medical Center Collin County Community College Cook Children's Health Care System Dallas County Medical Society Dallas County Public Health Department Dallas Regional Medical Center Denton Regional Medical Center Dept. Clinical Sciences – UTSW Medical Center DFW AHEC El Centro College Grayson County College Green Oaks Hospital HCA North Texas Division Health Industry Council Healthy Tarrant County Institute for Urban Policy Research - UTD JPS Health Network Las Colinas Medical Center Medical Center of Arlington Medical Center of Lewisville Medical Center of McKinney Medical Center of Plano Medical City Dallas Hospital Methodist Charlton Medical Center Methodist Dallas Medical Center

# DFWHC FOUNDAT ON

Methodist Health System Methodist Mansfield Medical Center Methodist Richardson Medical Center Navarro Community College North Central Texas College North Hills Hospital Office Health Equity – Baylor Healthcare Our Children's at Baylor Parkland Health & Hospital System Plaza Medical Center of Fort Worth School of Health Professions - UTSW Southwestern Adventist University Tarleton State University Tarrant County Community College Tarrant County Medical Society Tarrant County Public Health Tenet Healthcare Corporation Texas Christian University Texas Health Arlington Memorial Hospital Texas Health Harris Methodist HEB Texas Health Harris Methodist Hosp. Cleburne Texas Health Harris Methodist Hosp. Fort Worth Texas Health Harris Methodist Hosp. SW FW Texas Health Harris Methodist Hosp. Stephenville Texas Health Presbyterian Hospital Allen Texas Health Presbyterian Hospital Dallas Texas Health Presbyterian Hospital Denton Texas Health Presbyterian Hospital Kaufman Texas Health Presbyterian Hospital Plano **Texas Health Resources** Texas Woman's University The Heart Hospital Baylor Plano Trinity Valley Community College United Way of Metropolitan Dallas United Way of Tarrant County University of Texas at Arlington UT Arlington College of Nursing UT Southwestern Medical Center VA North Texas Health Care System Weatherford College



## DEPARTMENTS

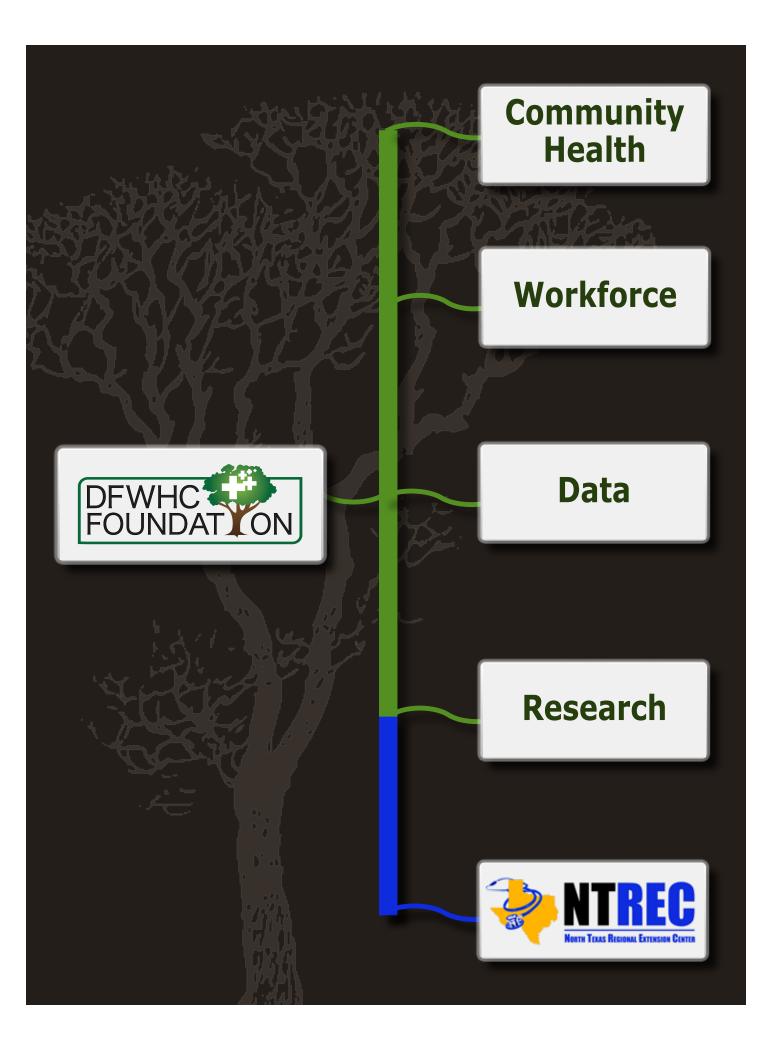
**Community Health** 

Health programs, action planning and partnerships

**Workforce** Staff recruitment, retention, education and student scholarships **Research** Daily health care research, hospital collaboration and grants

Data Data quality, timely information and data enhancement





# **COMMUNITY HEALTH**



# **Community Health Website enlightens**

## UNDERSTANDING THE HEALTH NEEDS OF NORTH TEXAS IS CRITICAL WHEN IMPROVING THE QUALITY OF LIFE.

For years, the Dallas-Fort Worth region did not have a single, easily accessible source of comprehensive local health data. As a result, the DFWHC Foundation launched the website Healthy North Texas (**www. healthyntexas.org**) to provide an interactive tool to enhance the capacity of local residents to improve the health of North Texans. The website is not only an extraordinary data warehouse, but it connects people with resources and inspires community collaboration.

Thanks to the development of the Community Health Collaborative, a partnership of local experts supporting the DFWHC Foundation, the website was designed and implemented. The Collaborative has worked diligently to increase health awareness while creating a valuable opportunity for local residents to dial-up health data to reveal multiple community health issues.

"The Healthy North Texas website is the most comprehensive health information sharing effort ever contemplated by North Texas," said David



Tesmer, senior vice president of Texas Health Resources and past chair of the Collaborative. "Sharing this information between hospitals, policy makers, insurance companies and the public will bring a level of transparency and accountability for the benefit of all."

Healthy North Texas provides easy-to-understand health meters, combining information from local, state and national health centers. It also includes a library of best practices in disease prevention.

"This website is an innovative program that will have a positive effect on local patients," said Michael Darrouzet, president of the Dallas Medical Society. "It has the ability to recognize community health goals and measure success. It's a great way to share information between hospitals and patients."

Hundreds of healthcare professionals meet to hear cutting edge patient safety procedures. The DFWHC Foundation's Community Health Department provides first-class educational opportunities allowing your nurses, doctors and healthcare professionals to provide the highest quality of care.

# WORKFORCE

# Retention, education and scholarships

## **REX MCRAE SCHOLARSHIP**

In 2011, the DFWHC Foundation Workforce Center awarded its annual Rex McRae Scholarship to Sarah Cook, nursing student at the Brookhaven College School of Nursing. The scholarship was presented during the April 26 Employee of the Year Luncheon at the Irving Convention Center. The

award was created in 1998 to assist local nursing students in financial need pursuing healthcare careers. To date, more than \$15,000 has been distributed to nursing students attending North Texas colleges and universities.

#### **EMPLOYEE OF THE YEAR LUNCHEON**

Each year the Workforce Center acknowledges dedicated North Texas hospital employees with the Employee of the Year Luncheon. In 2011, the event was held for the 15th straight year. Forty-eight hospital nominees were introduced at the event, with 11 recipients announced. The luncheon was created as an opportunity to provide recognition to non-management hospital employees so important in the everyday function of a health care institution. The Workforce Center believes recognition provides



employee retention, a crucial element to a successful hospital team. More than 75 North Texas hospital employees from all departments have been honored since the event's creation.

### NURSING EDUCATION PROGRAM

Working with North Texas hospitals, the Workforce Center has brought to the region the education program "Grow Your Own Nurse." Hospital employees enroll in local nursing programs and attend onsite classes at their hospitals. Upon successful completion, the student/employee can take their board certification and become a nurse. Oftentimes, students completing the program started in health care as an administrative assistant or patient care technician. This program has assisted many employees in obtaining a first-time college degree.

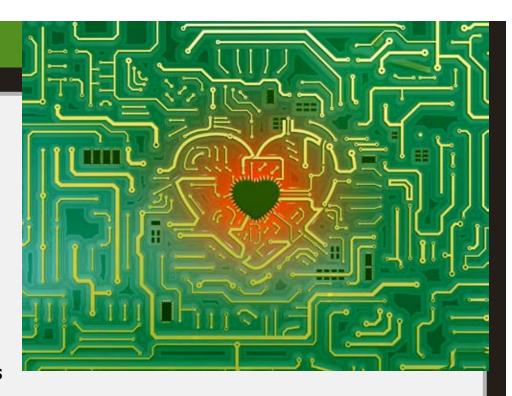


There is a shortage of nurses in North Texas hospitals. The DFWHC Foundation Workforce Center has developed programs linking nurses and hospitals to fill these shortage areas. These programs increase the number and quality of nurses in each hospital, providing patients with better care.

# DATA

# Data action

COLLABORATING WITH NORTH TEXAS HOSPITALS, THE DFWHC FOUNDATION DATA CENTER HAS BEEN ABLE TO BUILD ONE OF THE MOST COMPREHENSIVE REGIONAL DATABASES IN THE COUNTRY.



Through the power of business intelligence tools, the Data Center helps hospitals transform data into improved health care. Parkland Health and Hospital System is one of the many institutions using the data through the use of Prevention Quality Indicators (PQIs).

One of the ways Parkland uses the data is to analyze PQIs by payer, ethnicity and service area to find opportunities to boost outpatient care. Parkland has been able to use this data warehouse and incorporate the information into productive community action.

Using PQI data, Parkland has been able to adjust

its clinical planning and divide its resources. It has instituted diabetes and education programs. Parkland will also be breaking ground on a new health center site selected in part using PQI data.

"Using data from the DFWHC Foundation Data Center, we can examine admissions for business intelligence, decide on location for new health centers, target area poverty populations for service and examine the impact of changes," said Sue Pickens, director of population medicine at Parkland Health and Hospital System. "This data will continue to play an increasingly crucial role in health care planning and analysis in the North Texas area."



Each day, people enter hospitals across the North Texas region. Through the collaboration of North Texas hospitals, these visits are recorded in a regional data base. The DFWHC Foundation Data Center helps transform this information into knowledge to improve the care patients receive from start to finish.

# RESEARCH

# **Abdominal Aortic** Aneurysm Surgery

## **ABDOMINAL AORTIC ANEURYSM (AAA) IS CALLED THE "SILENT**

KILLER" because many patients experience no obvious symptoms prior to aneurysm

rupture. Incidence and prevalence of this lifethreatening condition is increasing as the U.S. population is aging. Studies show more than ever before, many individuals are living with undiagnosed AAA. There are a number of effective medical and surgical interventions to successfully treat the aneurysm. However, studies comparing the longterm outcomes of these treatments have been limited, and little of the available information is population-based.

In the interest of improving patient safety and supporting quality healthcare, the Institute for Health Care Research and Improvement at Baylor Research Institute and DFWHC Foundation Research Department obtained federal funding to develop a North Texas Abdominal Aortic Aneurysm (AAA) surgery registry. The registry can provide quality



assessment for participating hospitals. Data from the registry on the two surgical interventions currently available - endovascular and open surgical repair will provide information regarding the patterns of use of these operations. Registry data will allow a long-term comparative effectiveness assessment of the two procedures. Results will expand our understanding of factors improving management of AAA and provide valuable information to surgeons and patients making decisions regarding AAA management, thus enhancing medical care.

The Research Department will continue to work with stakeholders, researchers, public health departments and hospitals to improve community health through knowledge dissemination. Past studies have involved venous thromboembolism, diabetes patterns, neighborhood effects on health, congestive heart failure readmissions and suicide prevention.

\$70,875 **RESEARCH TO MAP DFW DIABETES**  \$50,000 \$500,000 **GRANT FROM UNITED WAY** 

MAPPING OF DISEASE CLUSTERS

Research is being conducted to determine if more people go to the emergency room on days with high pollution. Once pollution's affect on people's health is better understood, the more doctors can help. The DFWHC Foundation Research Department provides the data and researchers to improve community health.

# NTREC

# North Texas Regional Extension Center

THE NORTH TEXAS REGIONAL EXTENSION CENTER (NTREC) WAS ESTABLISHED AS A PROGRAM BY THE DFWHC FOUNDATION

in April 2010 following an agreement with the Office of National Coordinator for Health IT in the US Department of

Health and Human Services. Sixty-two regional extension centers (RECs) were established around the country, including four in Texas.

The primary purpose of NTREC is to promote the adoption and meaningful use of Electronic Health Records (EHR) in health care. NTREC has a target of assisting 1,498 providers within two years. To date, NTREC has enrolled 561 providers, or 37 percent of its target goal. NTREC leads Texas RECs and ranks 50th out of 62 U.S. RECs. So there's still work to do. Working towards this goal, NTREC hosted a health IT workshop at Texas Christian University May 19. These workshops will occur every two months.



The four Texas RECs are now considering new forms of communications provided by Southwest Telepresence Network, an institute of the University of Texas at Dallas. These communications alternatives between RECs, providers and vendors are expected to reduce time and travel costs. NTREC is also initiating a quality assurance program by conducting visits to provider sites to assure the quality of services and to seek ideas for improvement.

For more information about NTREC or EHR, please visit **www.ntrec.org** or call 469-648-5044.



The vision of the North Texas Regional Extension Center (NTREC) is to provide assistance to primary care providers in overcoming the major barriers of "Meaningful Use" of Electronic Health Records. If information is the lifeblood of medicine, then Health Information Technology is the 21st century circulatory system.





## bizhub benefits healthcare applications



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# 1,500+ LOCAL PHYSICIANS ARE PROVIDING BETTER CARE.

# **OUR RESEARCH.**

**30 MILLION** 

The DFWHC Foundation and the Dallas-Fort Worth Hospital Council have partnered together to successfully implement, manage and monitor more than 30 million dollars in Federal, State and private foundation grants.

# OUR VOLUNTEERS. 4,301 HOURS

The DFWHC Foundation partners have donated 4,301 hours to committees supporting the North Texas Nursing Resource Center, Workforce Advisory Board, Community Health Collaborative, Patient Safety/Quality and Data Services.

# WHERE WE STAND NOW.

**14 YEARS** 

OF DATA COLLECTED

# OUR OBJECTIVES.

95% Collect vital patient data

from 95% of Dallas-Fort Worth hospitals. **6.8 MILLION** 

100%

Address community health issues for 100% of North Texas residents. **20 MILLION** HOSPITAL VISITS

**100%** of depations to our pu

100% of donations to our nursing scholarship fund go directly to students in financial need.



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